# **4.18.** Inventory adjustments

Inventory adjustments allow you to increase or decrease the stock of an item that is recorded in mSupply®. You will need to adjust the inventory if:

- Stock is discarded (due to damage or expiry)
- Stock has been stolen.

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• You find some stock on the shelf that is not in mSupply and you don't know where it came from.

**DO NOT** use inventory adjustments for distributing stock to customers or patients or receiving stock from suppliers. Use customer invoices or prescriptions and supplier invoices for that. Otherwise, you will lose your audit trail and reporting on transactions will be difficult.

Inventory adjustments are used to deal with a problem or fix a mistake, not in the general process of entering stock transactions into mSupply. Ideally, you'll never have to use them but we know we don't live in an ideal world!

If you are doing a stocktake, it's better to use the stocktake module described here as it will create the needed inventory adjustments automatically.

## Viewing inventory adjustments

Choose **Items > Show inventory adjustments** or click on the Show inventory adjustment icon on the Item tab of the Navigator:

the mSupply navigator					23
Customer	Suppliers	Rem.	Reports	Special	Admin ?
items	$\oplus$		•	:=	
		entory adjustments	ř		Ad Hoc Items
Stocktakes	Stock	Locations	Dep	artments Item categories	s Master list

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This will open the usual transaction filter window for you to choose which inventory adjustments you want to see. Make your filter selections (or leave them alone to see the 15 most recent inventory adjustments by default) and click on the **OK** button to see the list of matching inventory adjustments:

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Find	Sum	Order by	Export to Excel	Finalise		uplica				istomise		xpert to IIIYOB	<b>.</b>	E 111
Types Customer	involues		Name			Sta	Entered	Confirmed	Invnum	Total	Their ref	PS printed dt.	Comment	Exp btch
Supplier in		Inventory a			\$i	r#	12/05/20	0.0 LOF 10.0	190				P. J. 1994	0
Suppler in	voices		sdjuotmento		oi	on	20/05/20	20/05/20.	82		Return fro		Return from CP1	0
		Inventory a			3C	cn	20/05/20	20/05/20.	. 81		IV-630		Donation to SARA	0
Supplier o		Inventory a			00	on	02/04/20	02/04/20.	. 80		Expired IV		Expired IV-629	0
Customer	credita		adjustments		20	cn	02/04/20	02/04/20.	57		Donation		Donation to RI-Shan So	. 0
Builds		Inventory a			80	cn	30/01/20	30/01/20.			C352a-4t		C352a-4th shortage	0
Repacks		Inventory a			9C	cn	30/01/20		56				Mice attack	0
Find			sdjustments		\$G	cn	30/01/20	30/01/20.			Loan to CPI Found ex.		Loan to CPI	
By date		Inventory a			शं सं	cn	30/01/20	30/01/20.	54				Found excess in physic	0
By status	•		sdjustments			cn	30/01/20	30/01/20.	53		Found ex		Found excess stock in	
My trans	actions	Inventory a			oi	cn	30/01/20				Stock Adj		Stock Adjust for packin	0
My custo	om filtera		stijustments		3C	cn	30/01/20	30/01/20.	51		IV-600		Nice attack at warehou	0
		Inventory a			00	on	30/01/20	30/01/20.	. 3		Donation		Donation to Save the c	0
			sdjustments		3C	cn	02/02/20	02/02/20.	. 6				No excess stock in WH	
		Inventory a	sdjuotmento		01	CH4	19/01/20			0 0				0

You can double-click on any inventory adjustment in the list to view or edit it.

Note that *si* type inventory adjustments add stock and *sc* types reduce stock (*si* means "supplier invoice" and *sc* means "supplier credit").

### Add stock

Choose **Item > Inventory adjust- add stock** to create an inventory adjustment to add some stock into mSupply or click on the Inventory adjustment (add stock) icon on the *Item* tab of the Navigator:

termSupply navigator	Suppliers	<b>R</b> em	Reports	Special	Admin
			)		
		adjustments	ř		Ad Hoc Items
Stocktakes	Stock Loca	tions	Des	artments Item categories	s Master list

The Inventory adjustment (add stock) window will open:

🖢 Inventory adjust- add st	tock									
Name Inventory ad Their ref Comment	just- add stock					n date : 00/00 3/11/2017 - 31 one			Colour Black Invoice number : 190 Entry date : 12/05/2020 Status : nw	k
New line	Delete line								oods received D : 0 archase Order D : 0 Requiation D : 0 Entered by : sussol Store: General Warel	house
General         Summary by tem           L         Lo         Iten code           1         DORA4M05	Summery by Batch Log Rem Name AMOHOLLIN, 500mg, bister, tab.	Qty	Pack	Balch qwerty1	Expily 31./07/2024	Cost Price 2.10	Sell Price 2.10	Price extension 8.40	Adjustment reason	^
¢										> ~
S 🛛 🖻	Other charges  tern(s):  Amount:  0.00								Subtotal: 0 % tax: Total:	8.40 0.00 8.40
]Hold Exp ]Finaliae	ort batch: 0 Margin: 0.00							OK & Next	Delete OK	_ • 🖶

This transaction is almost exactly the same as a supplier invoice and you enter data in exactly the same way (see 7.01. Supplier invoices for details), except:

- The name (*Inventory adjust- add stock*) is filled in automatically for you and cannot be changed.
- There is an additional *Adjustment reason* column (see below for details).

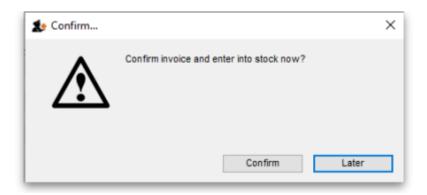


Because an inventory adjustment represents a correction for some problem or other incident, we strongly recommend

that you enter a comment in the **Comment** field of each inventory adjustment you create, whether to add or reduce stock, so that the reason for the correction is not forgotten.

Use the **New line** button to add a line to the transaction (and the **Delete line** button to remove them), just as you would on a supplier invoice.

When you have finished adding lines to the inventory adjustment, click on the **OK** button. You will be asked to confirm what you want to do:



If you've finished with the inventory adjustment and want to enter the lines into stock now, click on the **Confirm** button. If you don't want to enter it into stock now (because you want to add more lines later, for example) then click on the **Later** button.

### **Adjustment reasons**

If you have added any active *Positive inventory adjustment* reasons on the *Options* tab of **File** > **Preferences** (see 16.10. Options (standard reasons)) then, when adding a line to the inventory adjustment (by clicking on the **New line** button), an **Adjustment reason** drop down list is displayed and you **must** select one of the reasons in the list before you can save the line:

1 Add/edit invent	ory adjustment line	×
Item	AMOXICILLIN, 500mg, blister, tab.	
Received quantity	Units issued: 0 Sent quantity 0	
Pack size	Adjustment reason Please select a r 🗸	
Total quantity:		
Expiry	31/07/2024 🔳 Volume per pack 0 m3 😒	
Invoice line unit cost	Adjusted local cost % Margin Sell price 2.10 2.10 0.00 2.10	
(USD)		
Price extension (USD)	0.40	
	Cancel OK OK & Next	1
		1

Note that existing lines that do not have a reason selected can be left with no reason seleted if you click the **Cancel** button on this window.

### **Reduce stock**

Choose **Item > Inventory adjust- reduce stock** to create an inventory adjustment to remove some stock into mSupply or click on the Inventory adjustment (reduce stock) icon on the *Item* tab of the Navigator:



The Inventory adjustment (reduce stock) window will open:

Last update: 2020/05/12 14:43	items:inventory_adjustments https://docs.msupply.org.nz/items:inventory_	adjustments?rev=1589294602
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Inventor	y adjust- reduc	e stock								6	- 8
Na Their		ljust- reduce stock					m date : 00/0 0/11/2017 - 3			Colour Black	:k
Comme	ent.	ŧ				Category N	one	~		Entry date : 12/05/2020 Status : nw cods received D : 0	
+		-								urchase Order ID : 0 Reculation ID : 0	
New line		Delete line								Entered by : sussol Store: General Ware	ihouse
Seneral S	Summary by Bern Item code	Summary by Batch Log Item Name	Qty	Pack.	Balch	Expity	Cost Price	Sell Price	Price extension	Adjustment reason	
1	DORA4CID2	ACICL/0VIR, 200mg, dispensable, blister, tab	1	500	9€70	31/10/2021	16.21	16.20	-16.21	Damaged stock (reduce)	^
											~
C		Other charges									2
<u>s</u> [	ľ 🗐	tem(s): Amount: 0.00								Subtotal: 0 % tax: Total:	-16.21 0.00 -16.21
Hold Finalise	Ехр	ort.batch: 0 Margin: -199.99							OK & Next	Delete OK	

This transaction is almost exactly the same as a customer invoice and you enter data in exactly the same way (see 8.01. Issuing goods to a customer (customer invoices) for details), except:

- The name (*Inventory adjust- reduce stock*) is filled in automatically for you and cannot be changed.
- There is an additional Adjustment reason column (see below for details).

Use the **New line** button to add a line to the transaction (and the **Delete line** button to remove them), just as you would on a customer invoice.

When you have finished adding lines to the inventory adjustment, click on the **OK** button. You will not be asked to confirm what you want to do, the inventory adjustment will be confirmed and the lines will immediately be removed from stock.

#### **Adjustment reasons**

If you have added any active *Negative inventory adjustment* reasons on the *Options* tab of **File** > **Preferences** (see 16.10. Options (standard reasons)) then, when adding a line to the inventory adjustment (by clicking on the **New line** button), an **Adjustment reason** drop down list is displayed and you **must** select one of the reasons in the list before you can save the line:

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Line Quan		1 1 of 2		(	Adjustmer	t reason Please	select a r 🕔	~			New item	
Pack	50	0 each		Bulk/0	Duter pack	size 0						
Line	Issue	Available	Tot in store	Pack	Hold	Batch	Expdate	Supplier	Location	Cost Price	Sell price	-
		2	2	500		9E70	31/10/2021	20915		16.21	16.20	
1	1	2										
1	1	2										

Note that existing lines that do not have a reason selected can be left with no reason seleted if you click the **Cancel** button on this window.

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