1.03. Who uses mSupply?

This list isn't exhaustive.

All sites are multi-user with the number of sites x number of concurrent users at each site in brackets unless denoted by **SU** (=“Single User”) after the name.

Our 3 largest users are:

Country	Total Sites	Desktop Sites	Mobile Sites
Myanmar	639	559	80
Côte d'Ivoire	361	220	141
Papua New Guinea	147	42	105

Africa

Nigeria

- Six Government state stores (6 x 3)
- Ten Government stores managed by Axios (10 x 2)
    - Axios HQ, Abuja (4)
    - Axios uses mSupply synchronisation to connect sites that don't have full time internet access. This system has been in use since 2010, and continues to function well.
- FCMS Store, Lagos (5)
- Jigawa CMS
- From March 2016: 20 new users spread over 6 states (Kaduna, Katsina, Zamfara, Kano, Jigawa, Yobe)
- Private non-pharmaceutical supplier, Lagos (STIL)(SU)

Democratic Republic of Congo

- Cordaid (3)

Ghana

- Central Medical Stores (5)
- Status 2015: CMS was destroyed in a fire in 2014, and the project has been on hold since then.

Liberia

- Axios: 1 site synchronising to a central server
- Liberia MoH: 11 sites being consolidated to a single mSupply installation Dec 2016

Sierra Leone

- MRC (SU)
- Crown Agents Ebola Response and Free Health care distribution (20) - several stores around Freetown running from a single cloud server.
- National Pharmaceutical procurement unit (2017). Central server with 18 users, 13 regional sites, et al.
- LSHTM Ebovac (2017). Server with 5 users.

Gambia

- Gambia Central Medical Stores (14)

Malawi

- Orant Charities (SU). From 2017.
- Nkhoma Hospital Pharmacy Department. From 2015

Tanzania

- Haydom Hospital

Sudan

- Medair (SU)

South Sudan

- Medair (SU)
- Central Medical Stores (SU)
- UNDP Juba (5)

Zambia

- Churches Health Association (4)

Zanzibar

- ZILS (5)- this system employs an EDI interface to pick up orders sent to a dropbox folder from the Zanzibar LMIS system and incorporates it into mSupply

Côte d'Ivoire

- As of March 2021: 361 sites- mixture of desktop and mobile
- 700 sites (desktop and mobile) with Global Fund funding, from June 2020 (in progress)
- 80 sites with World Bank funding from 2021

Pacific

Kingdom of Tonga

- Central Pharmacy Medical Stores (3)
- Vaiola Hospital (4)
- Haapai Hospital (SU)
- Vava'u Hosptial (SU)
- 'Eua Hospital (SU)
- Mobile (11)

Republic of Nauru

- Central Hospital and Stores (4)

Solomon Islands

- National Medical Stores (7 + Web server + Tender module)
- National Referral Hospital (4)
- mSupply mobile- 8 Second Level Medical Stores (phased installation from October 2016)

Republic of Kiribati

- Tungaru Hospital (9)
- ~~3~~ 26 sites using mSupply mobile

Marshall Islands

- Ministry of Health/Majuro Hospital (2)

Tuvalu

- Princess Margaret Hospital (2)

Vanuatu

- Central Medical Stores (2)
- Vila Central Hospital Pharmacy and Store (3)
- Lenekel Hospital (2)
- Norsup Hospital (2)

- Luganville Hospital (2)

Papua New Guinea

- Central server (cloud hosted) with 12 client users
- 28 Sync server sites (Area medical stores (AMS), provincial hospitals) with 118 client users
- 13 Single-User desktop sync sites (district hospitals)
- 105 Mobile sites (Health centres)

Federated States of Micronesia

- National Hospital and medical store (7) - October 2015

Cook Islands

- Desktop Sites (5) - January 2018
- Mobile Sites (10) - January 2018

Tokelau

- Desktop sites (1) - October 2017
- Mobile sites (2) - October 2017

Fiji

- National deployment to over 180 sites started October 2020.

Samoa

- Nationwide deployment (approx 18 sites) started July 2020!

Asia

India

- Meyer Free Clinic

Nepal

- INF (3 sites- SU)
- MSMT (SU)
- Patan Hospital (SU)
- Lal Gadh Hospital

- Gurkha Welfare scheme (26 sites, SU) Funders: DFID, GWT

Afghanistan

- Six NGOs responsible for medicine distribution in provinces synchronise data back to a management server in Kabul (July 2016). Includes automated generation of a multi-workbook Excel spreadsheet that includes macros that submit data to a Ministry of Health database.
- UNDP warehouse (2019- 5 users)
- CMS warehouse (2019- 5 users)

South-East Asia

East Timor

- SAMES (10)
- Hospital Nacionale Guido Valedares (5)
- Dili Central Medical Services (Mobile)
- 100 mSupply mobile sites
- National Laboratory, Dili
- Baro Pite Clinic, Dili

Laos

- 186 sites - all tier 2 facilities in the country, connecting to a cloud server running mSupply.
- 10 mobiles sites using mSupply synchronisation

Myanmar

- ~~31~~, no ~~42~~ ~~150~~ ~~362~~ 639 sites using synchronisation to connect to a cloud server, with plans to extend to 3000 sites over the next few years.
- Medical Action Myanmar (Dec 2017) - 25 mobile sites connecting to a cloud server running mSupply.

Cambodia

- World Mate Emergency Hospital
- WMEH Warehouse

Americas

USA

- SafeNetRx (was Iowa Prescription drug corporation)
  - users: 2

- Web server: clients from all over Iowa place orders using the mSupply web interface
- SafeNetRx are the largest non-governmental supplier of free medicines in the USA.

Europe and the United Kingdom

United Kingdom

- UK Microbiological Products supplier (Private company). Since 2012
- CAIPA
    - Specialist system with 20 users. Was running emergency Ebola Response Programme for DFID, including management of a UK based warehouse with air freight deliveries to Africa. Now managing a distribution programme in South Sudan.

Previous: ***1.02. Why mSupply?*** *| | Next:* ***1.04. Which combination of mSupply products best suits your organisation?***

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