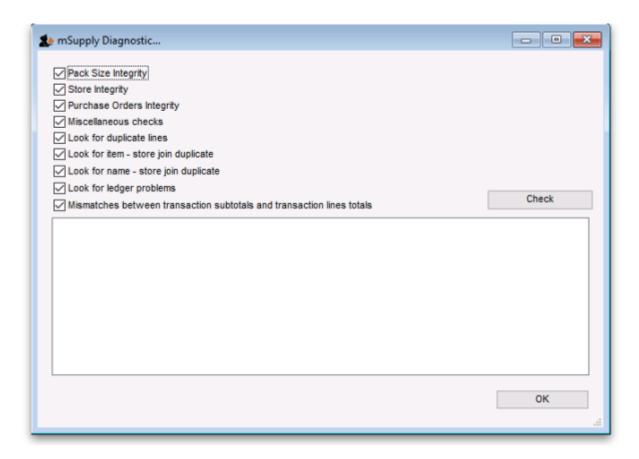
2025/11/29 00:06 1/2 25.09. Diagnostics

Diagnostics

This feature is primarily intended for use by our technical staff when there is reason to believe that there may be some errors in the database; it is unlikely to be of practical use to users of mSupply.

However, feel free to run some checks if you're bored or need help to get to sleep . This is a brief description of the functionality only - we don't want to be too good at helping you sleep after all...

Choose **Special** > **Diagnostics...** from the menus and this window will open:



Check all the tests you want to run (all are checked by default - might take a long time to run if your datafile is big):

Pack size integrity: Each item's pack size is examined by batch number to confirm that stock in balances with stock out.

Store integrity: Each customer invoice is examined to confirm that each transaction has been applied to the appropriate store.

Purchase Order integrity: A check is performed to confirm that Purchase Order quantities and Goods Received quantities tally.

Miscellaneous check: This check is performed to confirm that any repacked items have not resulted in negative amounts being recorded

Look for ledger problems: This report presents you with a list of items whose ledger balances

Last update: 2017/08/25 15:38

(total in minus total out) does not equal the difference between the opening stock and the actual stock on hand. This report was originally created as a check that the stock on hand was being accurately updated with all the different transactions in mSupply. It has been left as a menu option as it is also useful to pinpoint unauthorised adjustment of stock values.

Click on the **Check button** when you're ready and mSupply will report the results in the blank area below the **Check** button. When you've finished, close the window by clicking on the **OK** button.

Previous: Change user Next: Field descriptions

From:

https://docs.msupply.org.nz/ - mSupply documentation wiki

Permanent link:

https://docs.msupply.org.nz/admin:diagnostics?rev=1503675508

Last update: **2017/08/25 15:38**

