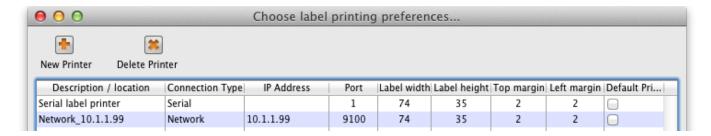
# 9.06. Label printing preferences

In mSupply the settings for label printer are set in the "Choose label printing preferences window", which you open via the mSupply menu bar: Special > Printing preferences



This window will show you **ALL** mSupply printers that have been set up for your whole organisation. Your mSupply printer descriptions must include your site name and make sure that you **do not delete printers for other sites!!!** 

## Changing your mSupply default printer

To change the mSupply default printer in the "Choose label printing preferences window" simply click the checkbox in the right-hand **Default Printer** column for the printer you wish to use.

Note this is different from your Windows default printer. You are setting the default printer for mSupply to use (the default printer you have set for Windows can be another printer altogether).

The mSupply printing preferences are stored for the **computer** you're setting it from (not the mSupply user or the mSupply site you're logged in to). When you change the mSupply default printer you are changing it for everyone who uses the computer.

# **Editing a printer**

In the "Choose label printing preferences" window double-click the printer entry in the list. This will open the "Add label printing preferences" window - see below for info on each setting.

# Adding a printer

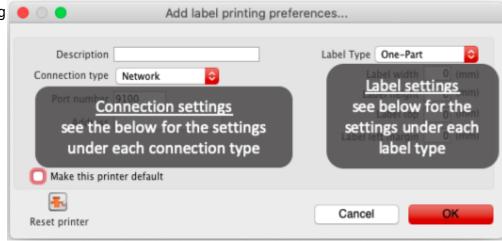
If you are setting up up your label printer hardware for the first time, you will first need to follow the instructions here: **25.18. Label printer hardware setup**.

When your printer hardware is connected and ready to be set up in mSupply open the "Choose label printing preferences" window and click the **New Printer** button. This will open the "Add label printing preferences" window - see below for info on each setting.

# The printer preference settings

#### **Description**

Since the mSupply printing preferences window lists **ALL** the mSupply printers for your organisation it is vital that the Description includes the site name to avoid confusion.
e.g. <u>Busby Pharmacy</u>



#### **Connection Type**

If printer connected with a network cable (recommended) choose **network**If printer connected with USB choose **USB**If printer connected with a serial cable choose **serial** 

#### **Label Type**

GK420t

One-Part Three-Part

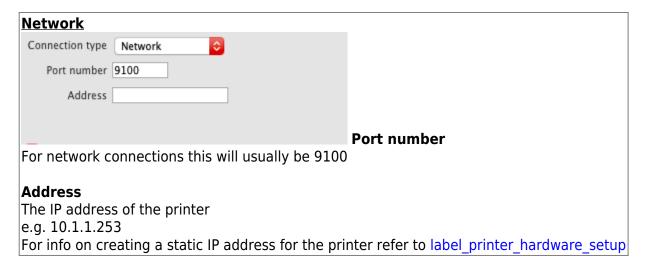
#### Make this printer default

Checking this box means that mSupply on this computer will always print to this printer.\\Refer to the Changing your mSupply default printer section above to find out how this works.

#### Reset printer

You can use this button to send a command to the printer to reset it. Occasionally a printer may misbehave if it's memory is corrupted by an electricity spike or the like, and this button may help. If your printer is not behaving we recommend you contact Sustainable Solutions <a href="mailto:support@msupply.org.nz">support@msupply.org.nz</a> rather than charging ahead on your own.

## **Printer connection type settings**



<u>USB</u>		
Connection type USB		
Address		
Address		
Enter the Windows name of the printer. It must be entered <b>ex</b> a To confirm the Windows printer name go to the Windows Cont Right click on the printer and select properties.	_	canners.
The Windows printer name is recorded on the General tab.		
Zebra TLP2844 Properties		
General   Sharing   Ports   Advanced   Security   Printer   About		
Zebra TLP2844		
<u>Serial</u>		
Connection type Serial		
Port number 1		

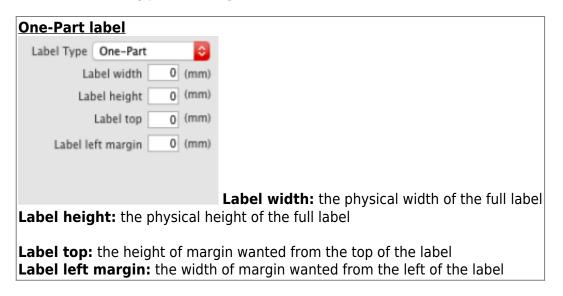
Port number

Enter the Windows serial port number for the printer.

To confirm the port number go to the Windows Control Panel > Printers and Scanners. Right click on the printer and select properties.

The Windows port number is recorded on the Ports tab.

## **Printer label type settings**



Three-Part label				
Label Type Three-Pa	rt	0		
Label width	0	(mm)		
Label height	0	(mm)		
Label top	0	(mm)		
Label left margin	0	(mm)		
Label bottom margin	0	(mm)		
Bottom left label width	0	(mm)	<b>Label width:</b> the physical width of the full label	
Label height: the physical height of the full label				
Label top: the height of margin wanted from the top of the label Label left margin: the width of margin wanted from the left of the label Label Bottom Margin: The margin between the top label and lower labels. Bottom Left Label Width: The width of the bottom left label.				
PharmacyonCame 850	PrON Flax Cameron R	07 578 5707 07 578 5710 d, Tauranga		

Previous: 9.05. Abbreviations for dispensing | | Next: 9.07. Warnings

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Last update: 2020/03/11 13:00

