

## 28.16. Microsoft Print To PDF Issue

The recent windows 11 update, especially, 24H2 and 25H2 have a known bug where the “microsoft print to pdf” features stopped working in result affecting print preview in pdf in mSupply.

### Affected versions both windows and mSupply

1. Windows 11 24H2 and 25H2
2. mSupply Version prior to v8.08.18

Below is the sample Image of the Issue:



## Resolution

### Step : 1

From:

<https://docs.msupply.org.nz/> - mSupply documentation wiki

Permanent link:

[https://docs.msupply.org.nz/faq:microsoft\\_print\\_to\\_pdf\\_issue?rev=1777453543](https://docs.msupply.org.nz/faq:microsoft_print_to_pdf_issue?rev=1777453543)

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