

## 28.16. Microsoft Print To PDF Issue

The recent windows 11 update, especially, 24H2 and 25H2 have a known bug where the “microsoft print to pdf” features stopped working in result affecting print preview in pdf in mSupply.

### Affected versions both windows and mSupply

1. Windows 11 24H2 and 25H2
2. mSupply Version prior to v8.08.18

Below is the sample Image of the Issue:



### Resolution

- Step1:

From:  
<https://docs.msupply.org.nz/> - mSupply documentation wiki

Permanent link:  
[https://docs.msupply.org.nz/faq:microsoft\\_print\\_to\\_pdf\\_issue?rev=1777453603](https://docs.msupply.org.nz/faq:microsoft_print_to_pdf_issue?rev=1777453603)

Last update: **2026/04/29 09:06**

