



User Guide

24. Frequently Asked Questions

- [28.01. How to re-set the mSupply client](#)
- [28.02. Remote support - installing TeamViewer](#)
- [28.03. Why is my stock balance report showing negative?](#)
- [28.04. How to remove stock lines that have '0' available](#)
- [28.05. What do I need to set up mSupply Mobile?](#)
- [28.06. Why is my stock on hold?](#)
- [28.07. How to correct wrong pack sizes](#)
- [28.08. How to report by invoice category](#)
- [28.09. Imprest work flow](#)
- [28.10. Tips and tricks](#)
- [28.11. Benefits of a multi-store system](#)
- [28.12. How to access Temp folder](#)
- [28.13. Fixing incorrectly received stock](#)
- [28.14. Navigating inactive windows or form](#)
- [28.15. Wastage Prediction due to expiry when ordering](#)

Previous topic: [23. Help](#) | | Return to: [mSupply User Guide Home Page](#)

From:

<https://docs.msupply.org.nz/> - **mSupply documentation wiki**

Permanent link:

<https://docs.msupply.org.nz/faq?rev=1572300476>

Last update: **2019/10/28 22:07**

