



# User Guide

## 27. Frequently Asked Questions

- [28.01. How to re-set the mSupply client](#)
- [28.02. Remote support - installing TeamViewer](#)
- [28.03. Why is my stock balance report showing negative?](#)
- [28.04. How to remove stock lines that have '0' available](#)
- [28.05. What do I need to set up mSupply Mobile?](#)
- [28.06. Why is my stock on hold?](#)
- [28.07. How to correct wrong pack sizes](#)
- [28.08. How to report by invoice category](#)
- [28.09. Imprest work flow](#)
- [28.10. Tips and tricks](#)
- [28.11. Benefits of a multi-store system](#)
- [28.12. How to access Temp folder](#)
- [28.13. Fixing incorrectly received stock](#)
- [28.14. Navigating inactive windows or form](#)
- [28.15. Wastage Prediction due to expiry when ordering](#)

Previous topic: [27. Help](#) | | Next topic: [29. Synchronisation](#)

From:

<https://docs.msupply.org.nz/> - **mSupply documentation wiki**

Permanent link:

<https://docs.msupply.org.nz/faq?rev=1617203026>

Last update: **2021/03/31 15:03**

