

5.01. Names: using, adding and editing

About names

In mSupply a “name” can be *any combination* of a:

- customer: a recipient of your goods
- supplier: someone who sends your store goods
- manufacturer: someone who makes the goods that you receive, store and distribute
- donor: an entity that donates goods to you (you can track donated stock)
- patient: someone you dispense goods to
- others: you'll find other types e.g. benchmarks mentioned through out the documentation

Adding a customer, supplier, manufacturer, donor or benchmark

Adding a new customer

- To add a new customer, choose *Customer > new customer* from the menu.
- The form shown below will come up.
- The customer checkbox will be checked and disabled (from editing).

New customer

General

Name

Code

Charge to

Name

Type Facility

HSH code

HSH name

Contact

email

web site

Phone

Fax

Status

Hold ☐

Price Category

A

Store: General

Currency: USD

Customer details

Supplying store: General

Printing

Print invoices alphabetically ☐

Category

Customer ☒

Supplier ☐

Manufacturer ☐

Benchmark ☐

Other

Category 1 None

Category 2 None

Category 3 None

Category 4 None

Category 5 None

Category 6 None

State/Region None

Flag

Custom 1

Custom 2

Custom 3

Comment

Main/Billing Address

Address 1

Address 2

Address 3

Address 4

Address 5

Post code

Country

Postal address

Shipping address

Delete name

OK & Next

Cancel

OK

Adding a new supplier

- To add a new supplier, choose *Supplier > New supplier* from the menu (makes sense really!)
- The window will look the same as for adding a customer, except the supplier checkbox will be checked and disabled (from editing).

Adding a new manufacturer

- To add a new manufacturer, choose *Supplier > New manufacturer* from the menu.
- The window will look the same as for adding a customer, except the manufacturer checkbox will be checked and disabled (from editing).

Adding a new donor or benchmark

- Select *Customer > New customer* or *Supplier > New supplier* from the menu.
- The same window for adding a new customer or supplier will open and you should check the *Donor* or *Benchmark* checkbox in the Category section.

Items in the names entry window

Name Code: The unique code to identify this customer, supplier or manufacturer.

Charge to: mSupply is made to work in tandem with an accounting program (although it will also function just fine by itself). The “Charge to” code is what is exported with each invoice. Generally you should make the charge code and name code the same (If you want, there is an option in the Preferences > Misc tab to make sure this is the case). For example:

- If you have 3 hospitals you supply, but you send the bills to one centre for payment, you may want to enter each hospital with its own name code, and all of them with the same charge code. In your accounting program you would just enter one debtor (customer) with a code the same as the charge code. eg.

<HTML>

</HTML>

Customer	Name code	Charge code
Fred H Hosp	fhhosp	bluehos
Mary P Hosp	mphosp	bluehos
Sam Q Hosp	sqhosp	bluehos

<HTML>

</HTML>

- In your accounting program you would enter “Blue Hospitals Assoc” with the code “bluehos”
- For a supplier, if you have entered a default currency and margin these will be entered, but you

can override them. Every supplier should have its currency entered (The currency it uses for your invoices). If the currency isn't yet in your system, close the name entry window and choose *Currencies* from the *Special* menu to add it.



- if you do not wish to use different name codes and charge codes, check the “supplier name code and charge must match” and “customer name code and charge must match” check boxes in the mSupply Preferences. If you do this, the charge code will automatically be identified with the name code.
- spaces are not allowed in name codes and charge codes

Either the “customer” or “supplier” check box will be checked as appropriate, depending on whether you have chosen “new supplier” or “new customer” from the menus to produce this window. However, you can still alter things here without upsetting mSupply.

Name: The customer/supplier name. (Remember you can use the *Tab* key to move from field to field)

Master ID & Master name: These are used when using the [remote tender module](#) to link suppliers with their master ID on the remote tender server and maintained by Sustainable Solutions.

To link a supplier to the remote tender server, login to the tender server using the login details sent to you by Sustainable Solutions, and find the supplier and find its ID. When you have that, copy it down (or copy it to the clipboard) then click on the padlock to make the **Master ID** field enterable in mSupply. Now enter the ID (or paste it in) and click on the **synchronise** button next to the **Master ID** field. mSupply will then contact the tender server and search for a supplier with the ID you have entered. If the search is successful, the name the supplier has on the server will be put in the **Master name** field and you're finished. If it's unsuccessful, you'll be given an appropriate message.

Type: In the main entry screen, there are 4 check boxes to mark each entry as a customer, a supplier, a manufacturer and an additional *Benchmark* category. This last category is a feature of the Tender Management module, and is fully explained in that section, under [Using Benchmark prices](#)

Status - Hold checkbox: If this is checked this name can not be used for receiving or issuing goods.

Donor checkbox: (Applicable to suppliers only) There are two situations in which this box should be checked:

1. If this supplier/organisation provides goods free of charge (either in whole or in part).
2. If this supplier/organisation provides funding (either in whole or in part) for purchasing.

Price Category: Selection of any of the categories will fix a certain price margin for that Supplier or Customer. The price category value is entered in *File > Preferences > Prices*. When goods are being issued to this customer, the selling price is increased/decreased by the percentage specified in the Preferences for this price category.

- Eg: Consider customer XYZ, who is in category B, and in the preferences category B is assigned a value of 50. If an item is issued to customer XYZ with a normal selling price of \$10, the selling price on this invoice will be \$15.

Address and contact details: These should be completed with relevant details

- For customers, you can enter separate delivery and billing addresses as necessary.

Other section - Categories: There are 6 category fields available for selecting as required. Each category has its own drop down list containing the categories which have been defined using the menu item **Supplier > Show categories...** or **Customer > Show categories...** (see [Name Categories](#) for more details). The labels of these 6 categories can also be changed in the preferences (see [General preferences, Names tab](#) for details).

These category fields are used for reporting and are available for you to make whatever entries are appropriate in your situation. For example, you might wish to subdivide your Hospital category by number of beds, or your Clinics by the number of patients seen daily, etc. Or you may wish to identify your customers by their geographical location (region, district, state etc.) or by location type - urban, city centre, rural, remote, etc. The choice is yours - the main point to remember is that these fields are searchable, enabling you to produce reports relating to very specific criteria.

Analysis: You can use this field to group together certain types of customers or suppliers. You can filter the report by selecting the group in the *Analysis* field.

Postal address: Here you can enter a postal address if it is different to the physical address of the supplier.

Hiding names on a per-store basis

If you check the **Hide in this store** checkbox, the customer/supplier you are currently viewing will no longer be shown in the store you are now logged in to.

- This allows you to have customers that are specific to each store.
- To find a name that is hidden, you can use the **Complex find** button in the window that is shown when you choose **Names > Show customers** or **Names > Show suppliers**

Extra information for customers only

Shipping address: If the name is a customer, shipping address fields will be shown.

Extra information for suppliers only

Currency: Enter the currency code of the currency this supplier uses for invoicing you.

Margin: Enter the percentage margin to apply to items received from this supplier.

Freight factor: Enter the amount to add to quotations from this supplier to adjust quoted prices for freight. For example: a physical check on invoices from IDA reveals that freight to Nepal generally amounts to about 15% of the net value of the invoice. Therefore we would enter "1.15" in this field for IDA. Note that if suppliers quote you "CIF" prices, then you should enter "0" here.

About manufacturers

When you are receiving goods, you can optionally specify the manufacturer of each item. Manufacturers can be chosen from a list that is made up of names which have the *Manufacturer*

checkbox checked.

For the manufacturer field to be shown, the option must be turned on going to **Special > Show stores > [choose your store and double-click] > Preferences tab** and checking the **Able to specify manufacturer when receiving, ordering or quoting for items** checkbox

Editing a customer, supplier or manufacturer

Finding a name

Before you can edit a name, you have to find it and display its details! For this example we will edit a customer. Editing a supplier is just the same, except that you start by choosing *Show supplier* from the *Supplier* menu.

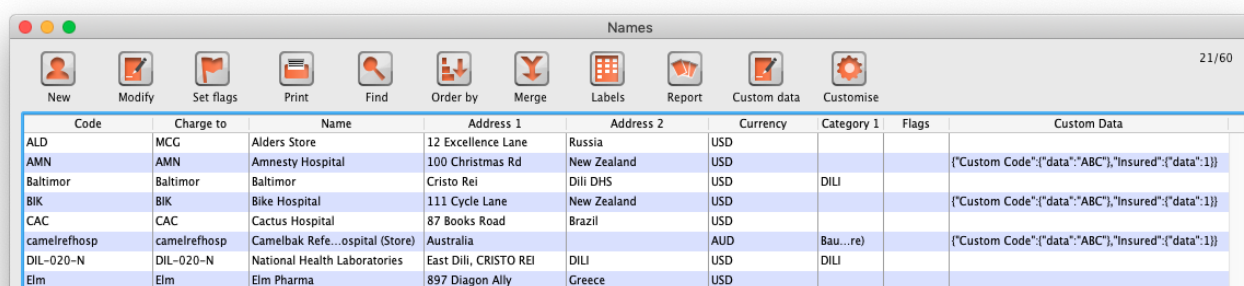
Choose *Customer > Show Customer*. You are presented with a window to enter as much of the Customer name or code as you know:

- The **slide bar** at the top of the window may be set to Normal, at the left, or at intermediate points towards the Fuzzy end (right); this determines the accuracy of matching your entry; when set to Normal, the search will only match exactly what has been entered; when set at Fuzzy the search will list entries which are approximate matches to what has been entered. The accuracy with which the list matches the entry is determined by the position of the slider.
- If you leave the **Name/Code** text field empty, clicking the **Find** button will produce a full list of all customers.
- You can enter values for the other filters too (or them only!) if you want to refine your search.
- Note that the window has a series of radio buttons to select the target of your search - *All names, Customers, Suppliers, Manufacturers*, etc. So even if you start this search from, say, **Customer > Show Customers...**, by selecting the *Suppliers* radio button, you can search in

suppliers rather than customers.

- The **Exclude patients** checkbox is checked by default and means that any patients you have in your datafile will not be included in the search. If you uncheck it, any patients in the current store will be included in the search.
- The **Exclude hidden names** checkbox is checked by default and means that any names hidden in your store (but probably visible in other stores) will not be included in the search. If you uncheck this box then the search will include all names in all stores, and their visibility will be ignored.

If the search finds only one name that matches the filter criteria you entered, its details window will be displayed. If more than one name matches then you are shown a list of them all:



Code	Charge to	Name	Address 1	Address 2	Currency	Category 1	Flags	Custom Data
ALD	MCG	Alders Store	12 Excellence Lane	Russia	USD			
AMN	AMN	Amnesty Hospital	100 Christmas Rd	New Zealand	USD			{ "Custom Code": { "data": "ABC" }, "Insured": { "data": 1 } }
Baltimor	Baltimor	Baltimor	Cristo Rei	Dili DHS	USD		DILI	
BIK	BIK	Bike Hospital	111 Cycle Lane	New Zealand	USD			{ "Custom Code": { "data": "ABC" }, "Insured": { "data": 1 } }
CAC	CAC	Cactus Hospital	87 Books Road	Brazil	USD			
camelrefhosp	camelrefhosp	Camelbak Refe...ospital (Store)	Australia		AUD	Bau...re)		{ "Custom Code": { "data": "ABC" }, "Insured": { "data": 1 } }
DIL-020-N	DIL-020-N	National Health Laboratories	East Dili, CRISTO REI	DILI	USD		DILI	
Elm	Elm	Elm Pharma	897 Diagon Ally	Greece	USD			

Buttons in the names list window

New: This button allows you to enter the details of a new customer

Modify: This button opens a window displaying the details of the highlighted customer, allowing their details to be modified.

Set Flags: This button allows you to mark certain names with a flag.

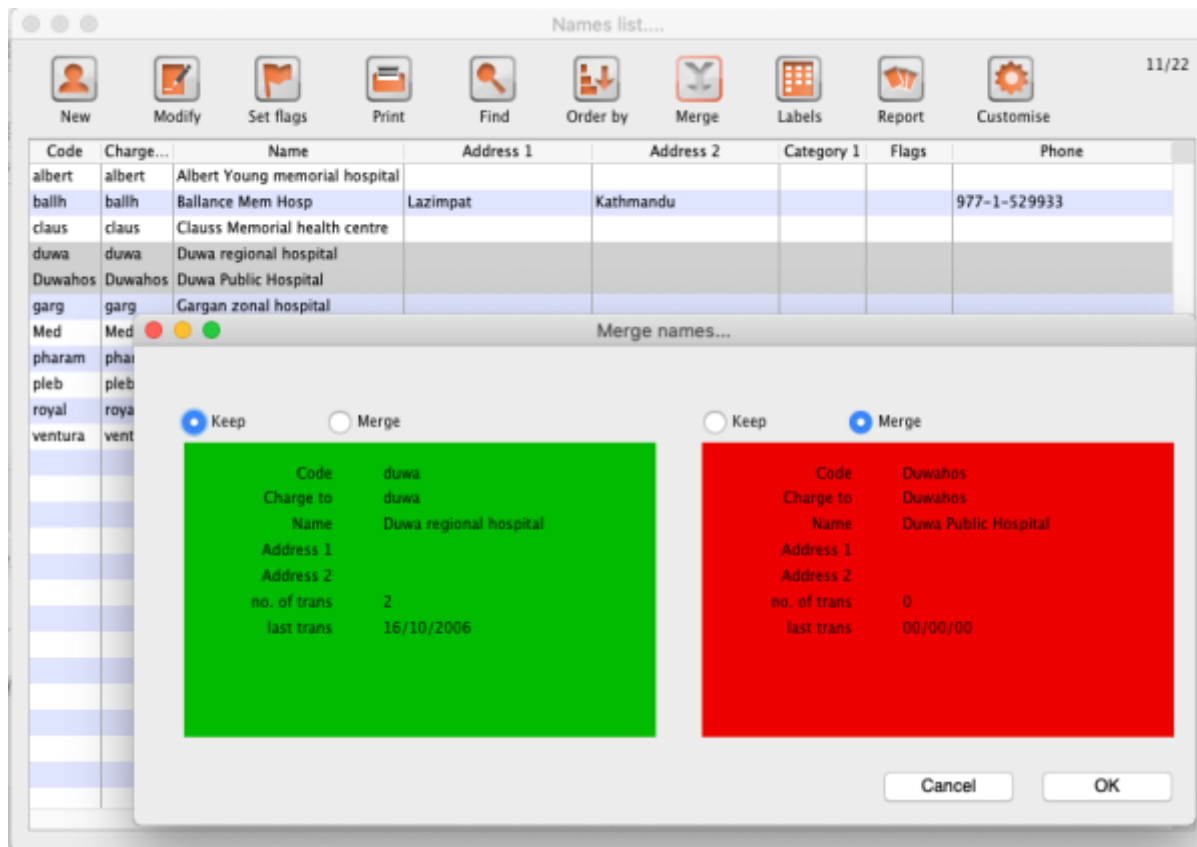
- First, highlight the names you wish to flag by holding down the control key (command on Mac) and clicking the names in the list you wish to use. Then click the Flags button to show a window where you can enter the flag you wish to add, and decide whether to replace any existing flags or append the new flag to the old one.

Print: Clicking this button will print a list similar to the one displayed on screen.

Find: This button shows the same find window as choosing the menu item did so you can find a different group of names.

Order by: This button allows you to sort the displayed list by the criteria you choose. The Labels and Print buttons will use the order that is displayed. By default, names are displayed alphabetically based on the name column.

Merge: This button allows two customers to be merged into one; highlight the two entries click on the Merge button to display this window:

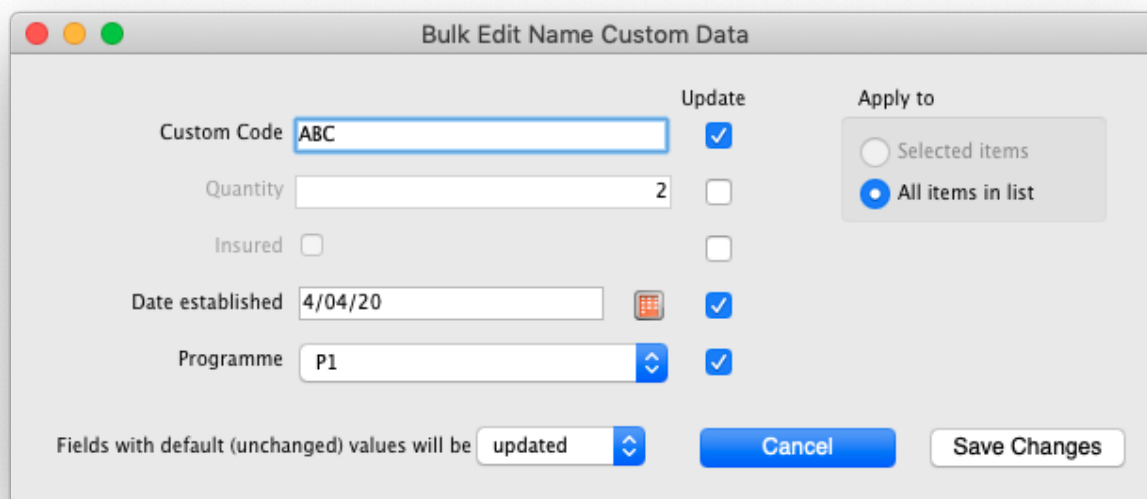


Choose the record you wish to keep and click on *OK* ; the data from the deleted record is then merged with the data of the record being kept. If you change your mind, click on the *Cancel* button, and the merger will be cancelled.

Labels: Clicking this button allows you to print address labels for the names in the list. The label editor is displayed.

Report: Click on this icon to open the Quick Report editor window. Use of the Quick Report is discussed elsewhere in the guide. See [Custom Reporting Tutorial](#)

Custom data: This allows you to bulk edit the [Custom data fields](#) associated with the displayed names. An editor window like this will be displayed:



The image shows a 'Bulk Edit Name Custom Data' dialog box. It contains several input fields and checkboxes. The 'Custom Code' field is set to 'ABC'. The 'Quantity' field is set to '2'. The 'Insured' checkbox is unchecked. The 'Date established' field is set to '4/04/20'. The 'Programme' dropdown is set to 'P1'. There are two columns of checkboxes labeled 'Update'. The first column has checkboxes for 'Custom Code', 'Quantity', 'Date established', and 'Programme', all of which are checked. The second column has checkboxes for 'Insured' and an unlabeled checkbox, both of which are unchecked. On the right, there is a section labeled 'Apply to' with two radio buttons: 'Selected items' (unchecked) and 'All items in list' (checked). At the bottom, there is a label 'Fields with default (unchanged) values will be' followed by a dropdown menu set to 'updated'. There are also 'Cancel' and 'Save Changes' buttons.

Field	Value	Update
Custom Code	ABC	<input checked="" type="checkbox"/>
Quantity	2	<input type="checkbox"/>
Insured	<input type="checkbox"/>	<input type="checkbox"/>
Date established	4/04/20	<input checked="" type="checkbox"/>
Programme	P1	<input checked="" type="checkbox"/>

Fields with default (unchanged) values will be updated

☐ Selected items
☒ All items in list

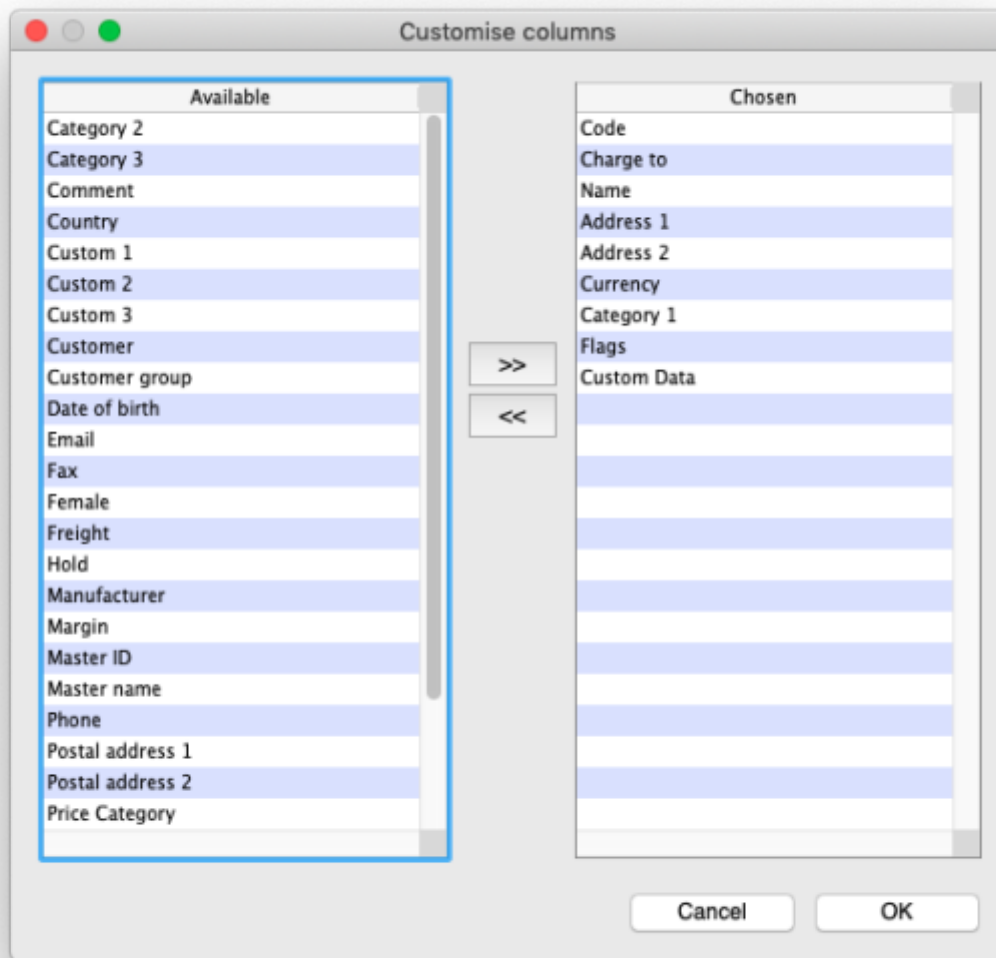
Only fields with their checkbox selected in the “Update” column will be modified. Note that you have the option to apply the changes to **all** names currently displayed in the list or only ones that you have **selected** before opening the editor.

Click “Save changes” to apply. After confirmation and processing, you will see your changes reflected immediately in the *Custom Data* column of the names list. It is recommended that you have the *Custom Data* column displayed (see **Customise** below) before bulk editing custom data so you can clearly see which names have been changed.

If you want to remove certain fields entirely from the names, select the field(s)' “Update” checkbox, then switch the selector at the bottom so it says “Fields with default (unchanged) values with be *removed*” (instead of “*updated*”). Any fields you haven't changed from their default values (i.e. blank for text, 0 for numbers, etc.) will be removed upon saving. You can completely remove *all* custom data for selected/displayed names by selecting all “Update” checkboxes, leaving all values default, and choosing the “removed” option.

Make sure you know what you're doing when bulk editing as you can easily over-write a lot of data if you're not careful.

Customise: Allows you to choose which columns to display using this window (Note: this only affects the columns you see in this list, it won't affect what other users see):



Columns on the left are available. Columns on the right are the ones in use in your names list. Click a row in either column then click the move left or right button to transfer it to the other column. Click **OK** when you're done, or **Cancel** if you want to stick with what you've got. Your choice of columns to display will be remembered for the next time you display a list of names (customers, suppliers etc.).

OK Button: Closes the window

Editing or viewing a name

To edit/view a particular name, if you are looking at a list of names double-click the name you want to edit on the list (no need to do this if you are already looking at the name's details page because only 1 name was returned from your search).

You will be shown the name's detail window which has a sidebar showing several tabs, *General*, *Invoices*, *Backorders*, *Quotes* etc. and opens at the *General* tab:

General

Invoices

Backorders

Quotes

Notes

Contacts

Group

Purchase orders

Item lists

Requisitions

Store

Photo

new customer1

Name

Code

new1

Charge to

new1

Name

New customer1

Master ID

0

Master name

Contact

email

web site

Phone

Fax

Status

Hold

☐

Price Category

A

Store:

General

Currency

USD

Customer details

Supplying store

General

Printing

Print invoices alphabetically

☐

Category

Customer

☒

Supplier

☐

Manufacturer

☐

Benchmark

☐

Other

Category 1

none

Category 2

none

Category 3

none

Category 4

none

Category 5

none

Category 6

none

Flag

Custom 1

Custom 2

Custom 3

Comment

Main/Billing Address

Address 1

Address 2

Address 3

Address 4

Address 5

Post code

Country

Postal address

Shipping address

Delete name

OK & Next

Cancel

OK

Invoices tab

Here you can view the invoices for a customer or supplier.

<https://docs.msupply.org.nz/>

Printed on 2024/04/29 20:18

Edit customer/supplier

Store: District Sanitaire...

Overpayments: 0.00
Total outstanding: 848,324.60

Filter: All

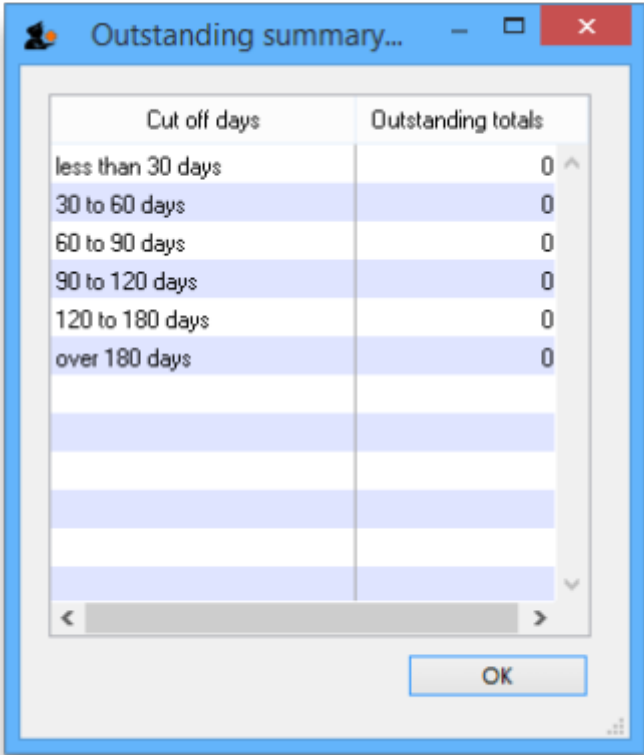
Ageing

Ty...	St...	Entry dt	Confirm dt	inv num	Their ref	Comment	Total	Currency	Total (local c...	Outstanding
ci	sg	18/03/2020		7		Web order:	0.00	XOF	0	0.00
ci	fn	06/06/2019	06/06/2019	20		Facture d...du client	0.00	XOF	176725	0.00
ci	fn	06/06/2019	06/06/2019	23		Facture d...du client	0.00	XOF	0	0.00
ci	fn	06/06/2019	06/06/2019	24		Facture d...du client	0.00	XOF	0	0.00
ci	fn	17/06/2019	17/06/2019	125		Facture d...du client	0.00	XOF	0	0.00
ci	fn	26/06/2019	26/06/2019	175		Facture d...du client	0.00	XOF	0	0.00
ci	fn	12/07/2019	12/07/2019	239		Facture d...du client	0.00	XOF	0	0.00
ci	fn	12/07/2019	12/07/2019	240		Facture d...du client	0.00	XOF	134680	0.00
ci	fn	15/07/2019	15/07/2019	244		ALLOCA...EMENT)	167,180.00	XOF	167180	167,180.00
ci	fn	15/07/2019	15/07/2019	245		PNSME	6,625.00	XOF	6625	6,625.00
ci	fn	15/07/2019	15/07/2019	246		PNSME (K...+ ZINC)	0.00	XOF	0	0.00
ci	fn	15/07/2019	15/07/2019	247		PNLS_TRC	0.00	XOF	0	0.00
ci	fn	22/07/2019	22/07/2019	304		GTC	30,000.00	XOF	30000	30,000.00
ci	fn	24/07/2019	24/07/2019	344		MEDICA...INTRANTS	0.00	XOF	0	0.00
ci	fn	13/08/2019	13/08/2019	431		GTC	53,400.00	XOF	53400	53,400.00
ci	fn	16/08/2019	16/08/2019	462		GTC	0.00	XOF	90510	0.00
ci	fn	16/08/2019	16/08/2019	465		DOTATION ARV	0.00	XOF	0	0.00
ci	fn	19/08/2019	19/08/2019	469		COMPLE...TION ARV	0.00	XOF	0	0.00
ci	fn	19/08/2019	20/08/2019	468			0.00	XOF	0	0.00
ci	fn	26/08/2019	26/08/2019	509		MEDICA...NTS PNLP	0.00	XOF	0	0.00
ci	fn	10/09/2019	10/09/2019	550		MEDICA...NTS_PNLP	0.00	XOF	0	0.00
ci	fn	10/09/2019	10/09/2019	551		MEDICA...TS_PNSME	0.00	XOF	0	0.00
ci	fn	09/09/2019	11/09/2019	542		MEDICA...INTRANTS	296,199.60	XOF	296199.6	296,199.60

OK & Next Cancel OK

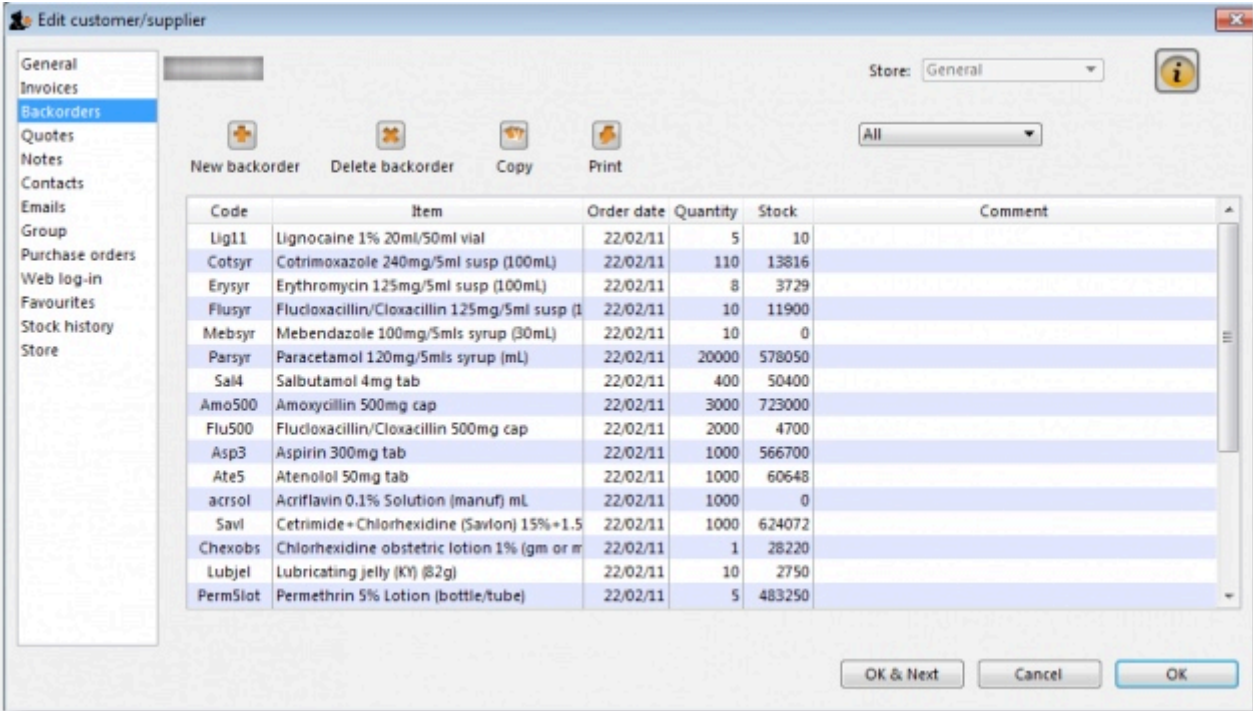
Note that the *Total outstanding* field shows a customer's payment balance and is only shown if the customer receipts module is turned on (see [11.02. Receiving payments from customers](#)).

You are able to edit an invoice directly from this window by double-clicking the one you wish to edit. A new window will open with the invoice details displayed.



Dates: Choose a date range from this menu to show quickly recent invoices, or to revert to showing all invoices

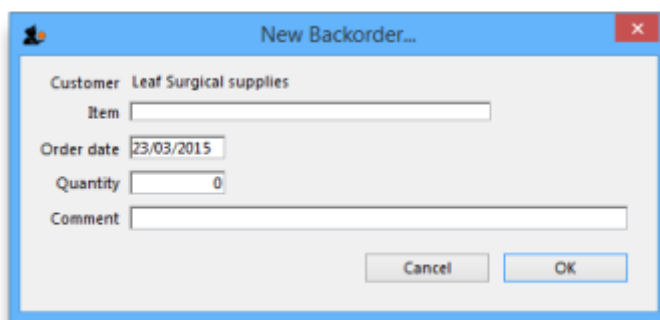
Backorders tab



- Here you can view, add and edit the backorders for a customer. mSupply allows entry of backorders against suppliers as well, but we are not sure why you would want to do this!

Buttons on the Backorders tab

New backorder: Clicking this button presents you with a window where you can add a backorder line for this customer.

A screenshot of a 'New Backorder...' dialog box. It has a blue title bar with a close button. The form contains the following fields: 'Customer' with the text 'Leaf Surgical supplies', 'Item' with an empty text box, 'Order date' with a date picker showing '23/03/2015', 'Quantity' with a numeric input showing '0', and 'Comment' with a text area. At the bottom right are 'Cancel' and 'OK' buttons.

- Type at least a portion of the item code or item name, then press the Tab key.
- Today's date is automatically entered. You can change the date if you like
- Enter the total quantity owing.
- Enter a comment (e.g. an expected arrival date)
- Click OK to save changes and exit the window.

Delete backorder: Click a backorder line to highlight it, then click this button to delete the line.

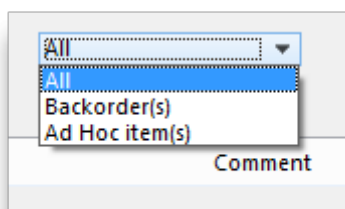
Copy: This command copies the backorder to the clipboard, allowing you to paste the report into an email message, word processor or spreadsheet document.

Print: The list of backordered items for the customer is printed.

Viewing backorders

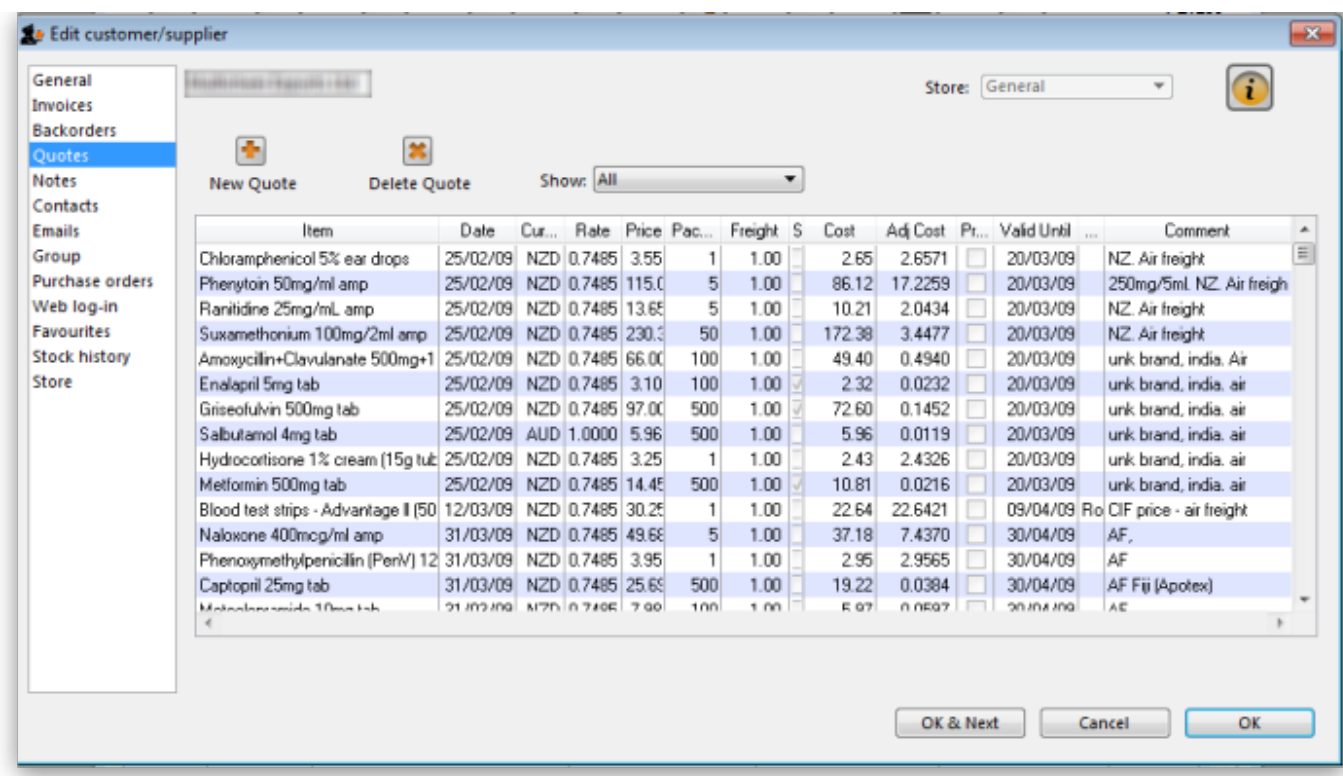
Double-click a backorder line to edit the line. You will be shown the backorder entry window, where you can change any details you wish.

Show: This drop-down list allows you to choose which backorders to display.

A screenshot of a dropdown menu. The menu is open, showing three options: 'All' (highlighted in blue), 'Backorder(s)', and 'Ad Hoc item(s)'. The dropdown is positioned over a form that has a 'Comment' label visible at the bottom.

- Backorders are normal items that have not been supplied to customers.
- Ad Hoc items are items that customers have ordered but which you do not want to add to your stock list, rather making a special order just for that customer.

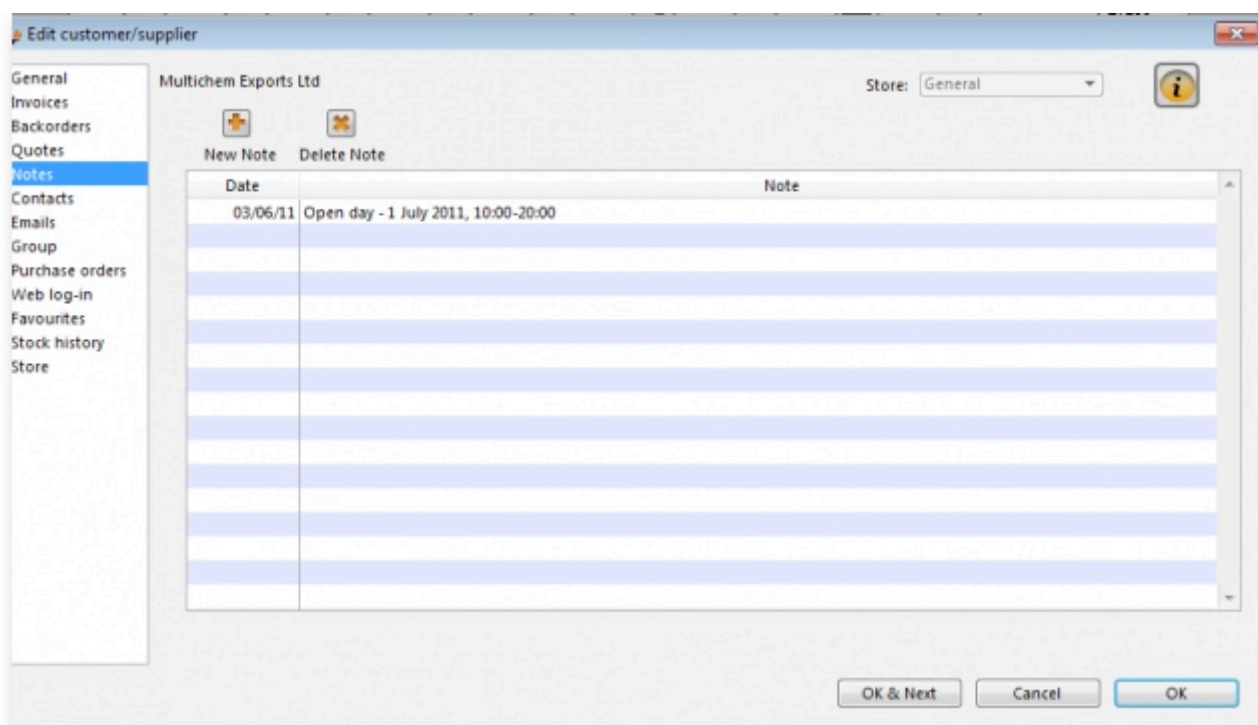
Quotes tab



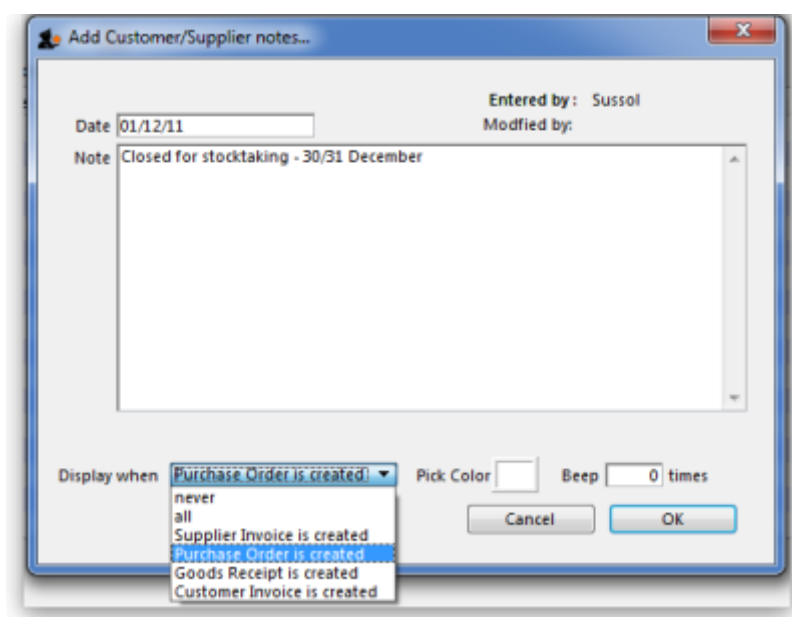
You can view the quotations you have entered in mSupply for this supplier.

Notes tab

To add, edit or delete a note, click on the *Notes* tab, and this window displays:



Click on *New note* to create a note, or select an existing note and double click on it to view, edit or delete it.



- The date on which you are entering a new note is already completed, and in the main panel you should type in the wording of the note itself.
- In the lower left of the window is a drop-down list offering various choices concerning the displaying of the note on screen; it may appear as an alert when a Supplier invoice is created, when a Purchase Order is created, etc..

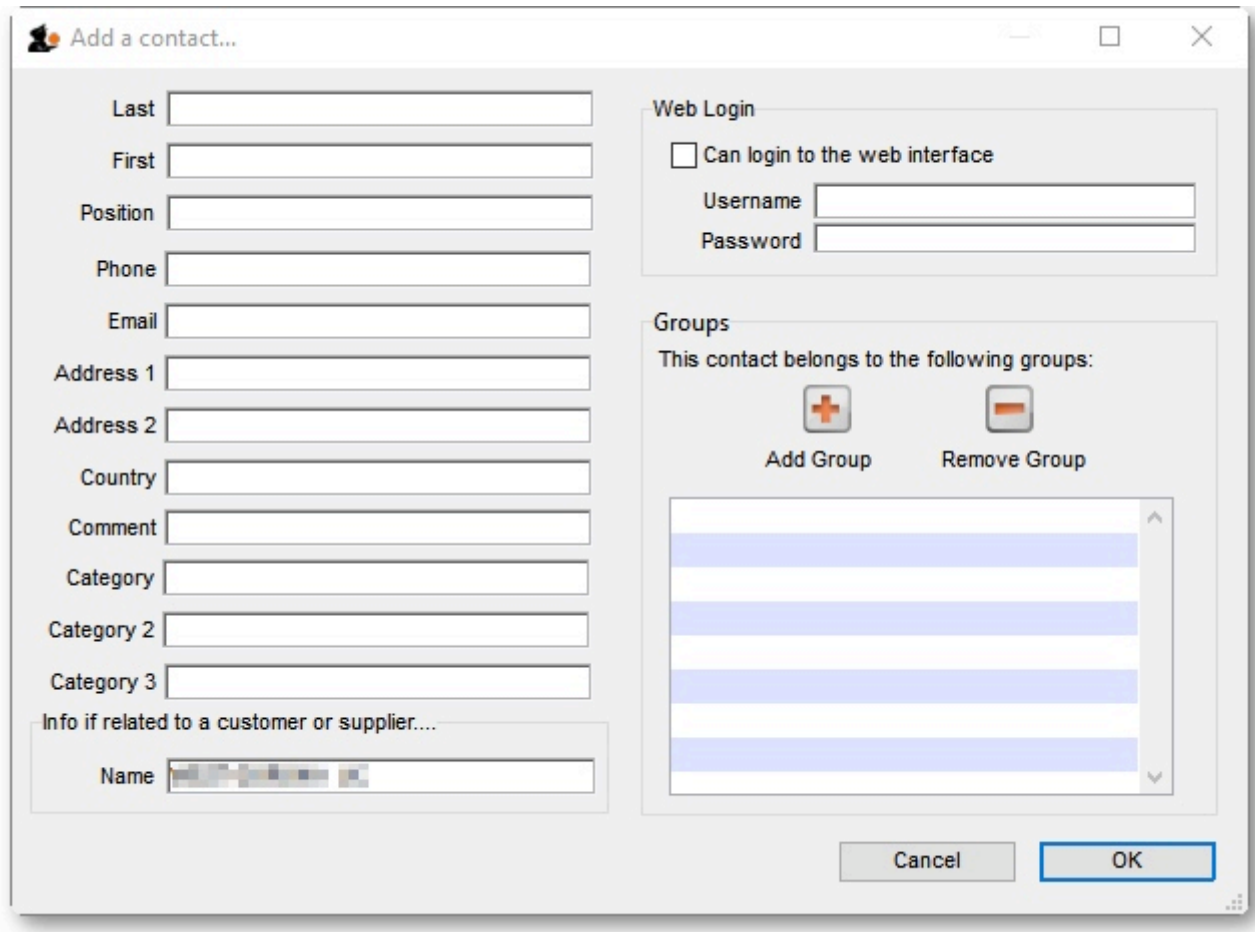
If **never** is chosen, the note will never be displayed on screen, and if *all* is chosen, it will display for all events for this customer/supplier. You may also set the background colour of the note, but as the text is always black, dark colours should be avoided. A further option allows you to have one or more audible 'beeps' sound when the note is displayed. Each note will display according to the attributes set for it, independently of other notes defined for the same customer/supplier.

Subsequently, when this customer/supplier is selected and depending on the display settings made, the note will appear on screen; be aware that the note does not disappear automatically - you must close it/them manually.

The text of a note can be up to 32,000 characters.

Click **OK** when you are finished.

Contacts tab



Add a contact...

Last

First

Position

Phone

Email

Address 1

Address 2

Country

Comment

Category

Category 2

Category 3

Info if related to a customer or supplier....

Name

Web Login



☐ Can login to the web interface

Username

Password

Groups

This contact belongs to the following groups:

Add Group Remove Group

Cancel OK

Deleting a contact

To delete a contact, click on the contact you wish to delete, then click the **Delete contact** button.

Group tab

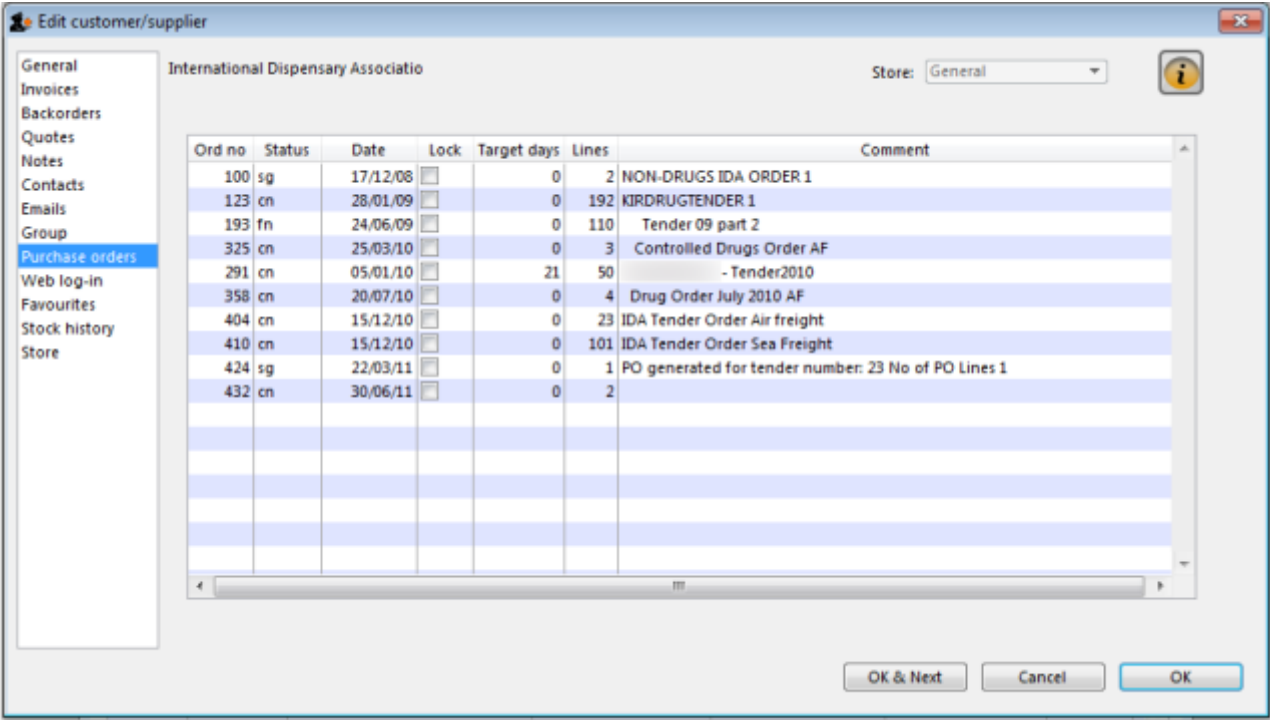


Groups are only relevant to customers, not suppliers.

If this customer has been added to a group, this tab displays the name of that group. An explanation of groups and how to work with them will be found here: [Show groups...](#)

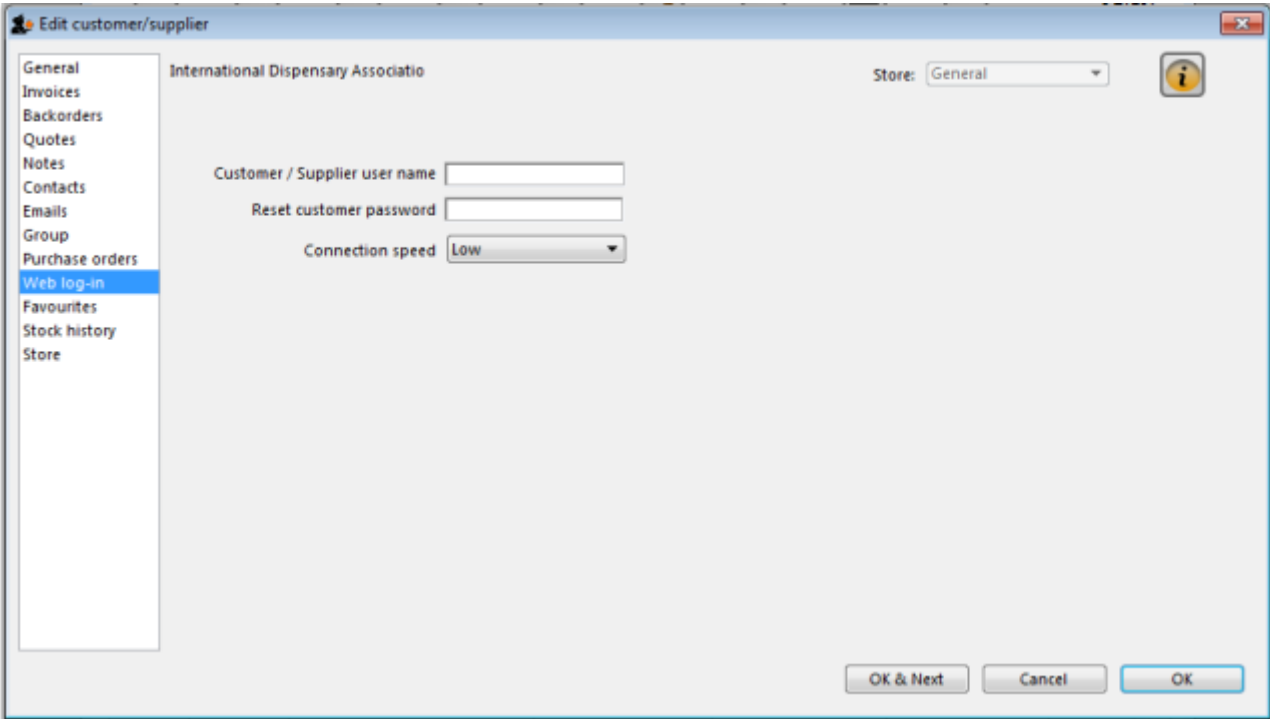
Here you can select the group of which a customer is a member. When you choose a group, you will be shown a list of item departments which are linked to the chosen group. Once the group system is activated in the Preferences, only items belonging to one of the listed departments (or items with no department) may be supplied to that customer.

Purchase orders tab



This tab shows a view of Purchase Orders for the current name, and applies to suppliers only.

Web log-in tab



If you are allowing customers to access their order information using the mSupply web server, this is the window where you assign a logon name and password to a customer.

Also displayed on this tab is the internet connection speed. It should be noted that this value is derived from your network settings, and may not be edited manually.

Item lists tab

General

Invoices

Backorders

Quotes

Notes

Contacts

Group

Purchase orders

Item lists

Requisitions

Store

Photo

Seloi Kraik

Store: General (SAMES)

Default Order Days 0

Add master list

Add local list

Copy from master list

Delete list

List name	Master list	Imprest	Stock Takes	Web	Price
CHC District	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Add item

Delete item(s)

Save Sort order

Item code	Item name

Style

Sort by Group

Output to

☒ Printer

☐ Excel

Generate

Ordering method

☐ Imprest

☒ Stocktakes

OK & Next

Cancel

OK

This tab is used to assign master lists to customers for use in requisitions and mSupply mobile. For more information, see [Item master lists](#).

Stock history tab

[illegible]

Visibility for names created on a synced system



Remember that in a synced system, Names (Customers, Suppliers, etc.) can only be created on the Primary server. The exception is **patients** that can be created in any dispensary on any sync site.

When a customer / supplier is created, it will only be made visible in:

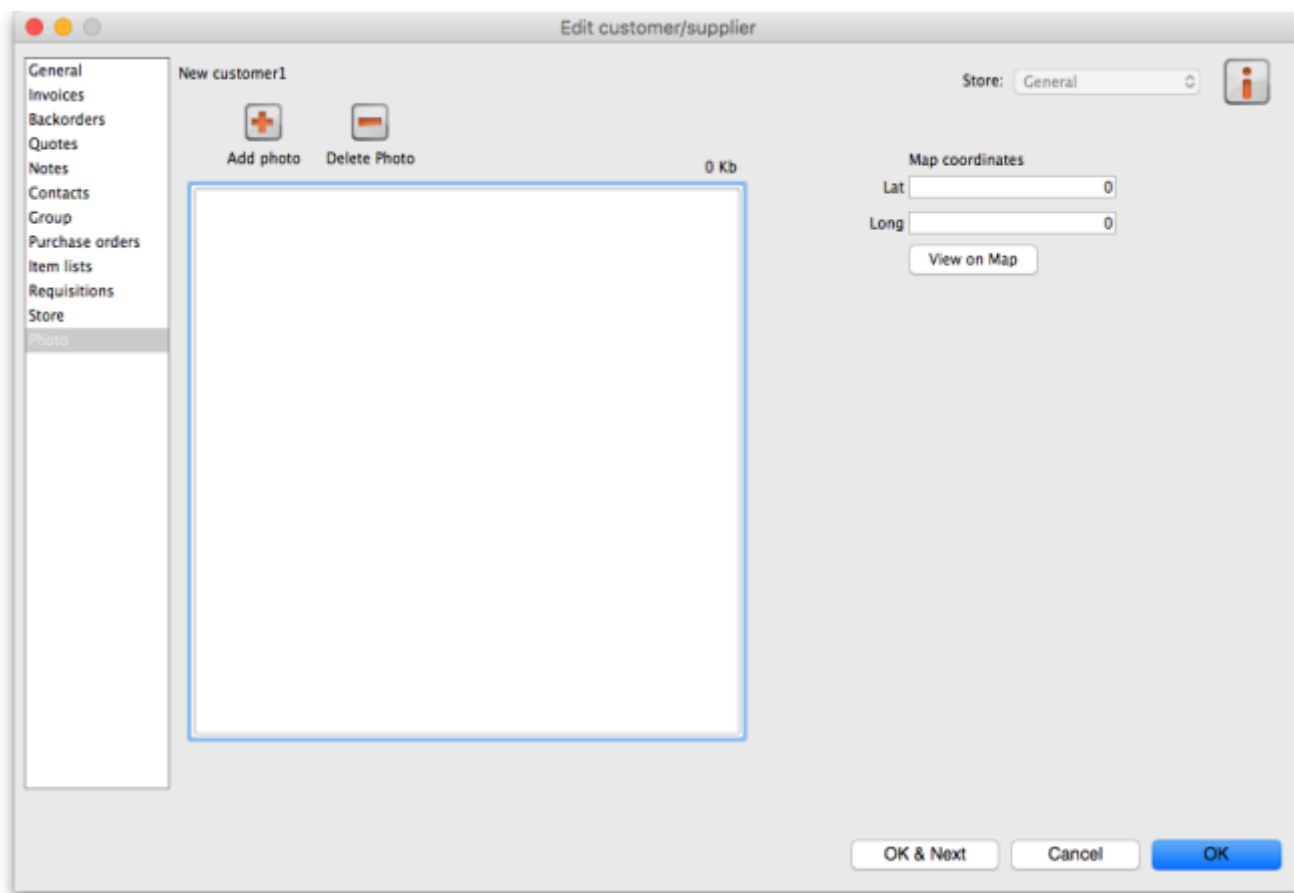
- It's home store (the store that you are logged in to when the name is created), and
- Other stores that have sync type **Active** or **Collector** on the same sync site of the home store *if* their store preference **Names created in other stores not visible in this store** is switched OFF.

Click to view more about [Store preferences](#).

Once a name has been created in a dispensary, it's store visibility can then be amended in this tab.

Photo tab

On this tab you can assign a photo of the customer or supplier and set their world map coordinates. Both of these can be used in reports.



Adding or deleting a Photo

To add a photo, either copy the contents of a file to the clipboard and paste them into the image area or click on the **Add photo** button and select the picture file (png, jpg, bmp or gif files supported).

To delete a photo either click on it in the image area and press the delete key on your keyboard or click on the **Delete photo** button.

Mapping a customer's location

- You can [use Google Maps to find latitude and longitude](#) of a customer.
- The first number is the longitude, and the second number is the latitude.
- Enter these numbers into the provided fields in mSupply
- You can then view the customers location by clicking the **View on Map** button.

Previous: [5. Customers and Suppliers](#) | | Next: [5.02. Contacts](#)

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