## 1. About mSupply

- 1.01. Introduction
- 1.02. Why mSupply?
- 1.03. Who uses mSupply?
- 1.04. Which combination of mSupply products best suits your organisation?
- 1.05. Terms, definitions and conventions used in this user guide

## 2. Setting Up mSupply: Technical Guide

- 2.01. Requirements
- 2.02. Installation
- 2.03. Starting mSupply for the first time
- 2.04. Client/Server FAQ

## 3. Tutorial

- 3.01. The tutorial like no other
- 3.02. Logging in
- 3.03. Opening the example data file
- 3.04. Navigator
- 3.05. Creating and viewing items
- 3.06. Customers and suppliers
- 3.07. Viewing Names in Google Maps
- 3.08. Enter incoming goods (supplier invoices)
- 3.09. Enter outgoing goods (customer invoices)
- 3.10. Entering quotations
- 3.11. Working with lists

## 4. Items

- 4.01. About items
- 4.02. Adding a new item
- 4.03. Item categories
- 4.04. Item master lists
- 4.05. Programs
- 4.06. Stock locations and location types
- 4.07. Building (manufacturing) items
- 4.08. Merging two items
- 4.09. Ad hoc items
- 4.10. Non-stock items
- 4.11. Managing drug interaction groups
- 4.12. Managing item access with Departments
- 4.13. Prices in mSupply
- 4.14. Repacking items
- 4.15. Show items with stock
- 4.16. Splitting a stock line
- 4.17. Stocktakes
- 4.18. Phased stocktakes
- 4.19. Inventory adjustments
- 4.20. Units
- 4.21. Forecasting
- 4.22. Pickfaces and Replenishments setup
- 4.23. Pickfaces and Replenishments

## 5. Customers and Suppliers

- 5.01. Names: using, adding and editing
- 5.02. Contacts
- 5.03. Merging two names
- 5.04. Name categories
- 5.05. Name tags
- 5.06. Suppliers: adding

## 6. Purchasing

- 6.01. Ordering stock from suppliers
- 6.02. Managing purchase orders
- 6.03. Purchase order categories
- 6.04. Ordering from one store to another
- 6.05. Multi-store Purchase Orders

## 7. Receiving Goods

- 7.01. Supplier invoices
- 7.02. Goods receipts
- 7.03. Editing pack sizes
- 7.04. Managing outstanding purchase order lines (pipeline stock)
- 7.05. Custom stock fields
- 7.06. Managing donors

## 8. Issuing Goods

- 8.01. Issuing goods to a customer (customer invoices)
- 8.02. Viewing customer invoices
- 8.03. Backorders
- 8.04. Electronic invoices
- 8.05. Transferring goods to another store
- 8.06. Box management
- 8.07. Stock control methods for your customers (requisitions)
- 8.08. Customer budgets

## 9. Returning Goods

## 10. Barcodes and Scanning Goods

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- 02.
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- 06.

- 3.12. Where to now?

and viewing

- 9.01. Return goods to a supplier
- 9.02. Receiving goods back from a customer

**16. Preferences**

## 11. Payments and Receipts

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- 998. Supplier Invoice
- 999. Supplier Invoice
- 1000. Supplier Invoice

**17. Data Import and Export**

**13. Reports**

## 20. Cold Chain Equipment

- 11. Introduction to mSupply Mobile (Android)
- 12. Logging in to mSupply Mobile (Android)
- 13. Managing your server connection
- 14. Synchronising data
- 15. Changing your password
- 16. Exporting locations
- 17. Importing locations
- 18. Exporting stock counts
- 19. Importing stock counts
- 20. Exporting requisitions
- 21. Importing requisitions
- 22. Exporting transactions
- 23. Importing transactions
- 24. Exporting customers
- 25. Importing customers
- 26. Exporting suppliers
- 27. Importing suppliers
- 28. Exporting items
- 29. Importing items
- 30. Exporting Item Variants
- 31. Importing Item Variants
- 32. Exporting Name Properties
- 33. Importing Name Properties
- 34. Exporting Item Properties
- 35. Importing Item Properties
- 36. Exporting Item Categories
- 37. Importing Item Categories
- 38. Exporting Item Departments
- 39. Importing Item Departments
- 40. Exporting Name Categories
- 41. Importing Name Categories
- 42. Exporting Name Departments
- 43. Importing Name Departments
- 44. Exporting Item Variant Types
- 45. Importing Item Variant Types
- 46. Exporting Item Variant Categories
- 47. Importing Item Variant Categories
- 48. Exporting Item Variant Departments
- 49. Importing Item Variant Departments
- 50. Exporting Item Variant Properties
- 51. Importing Item Variant Properties
- 52. Exporting Item Variant Images
- 53. Importing Item Variant Images
- 54. Exporting Item Variant Prices
- 55. Importing Item Variant Prices
- 56. Exporting Item Variant Packaging Levels
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- 58. Exporting Item Variant Packaging Variants
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- 60. Exporting Item Variant Packaging Variant Prices
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- 17.21. Exporting to MYOB
- 17.22. Exporting sites
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23. Exporting assets
- 17. 24. Exporting to the dashboard

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- 23. Logging in to mSupply for the first time
- 24. Data Tables and Fields
- 25. Data Structure
- 25.1. Main data tables
- 25.2. Other data tables
- 25.3. The mSupply log file
- 25.4. Additional data tables
- 25.5. Reinstallation
- 25.6. Miscellaneous

- Add an inbound shipment
- 25. Add an item to a requisition
- 26. Add an outbound shipment
- 26. Adding a Vaccine Item
- 25. Adjusting Stock
- 26. Changing Vaccine Item Variant
- 25. Allocating Stock to Customer Invoice
- 26. Allocating Stock to Outbound Shipment
- 26. Allocating Stock to Prescription
- 25. Document Centre
- 25. Entering a stocktake
- 25. Key Management Terminology
- 25. Manage Vaccine Item Variants
- 25. Managing Vaccine Wastage
- 25. Shipping an outbound shipment
- 26. Supplier credit
- 25. Using the Dashboard

## 27. Help

- 25. Data Upload
- 25. Data Upload Template

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**28. ... Asked Questions**

**29. Tips and Tricks**

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- 28. 09. Imprest work flow
- 28. 10. Tips and tricks
- 28. 11. Benefits of a multi-store system
- 28. 12. How to access Temp folder
- 28. 13. Fixing incorrectly received sto

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- 28. 14. Navigating inactive windows or form
- 28. 15. Wastage Prediction due to expiry when ordering

A PDF version of the user guide can also be downloaded from the mSupply site