12.03. Supplying a Supplier Hub site

An order from a supplier hub customer will appear in your mSupply instance as a customer requisition. The responsible officer for the store will see this alert when they log in, telling them that a customer requisition has been made.

| | mSupp | oly navigator | | | |
|-----------------------------------|-------------------------------|-------------------------------|-----------------------------|----------------|----|
| ÷ | * | \bigcirc | oño | | ? |
| Customer Suppliers | ltem | Reports | Special | Admin | |
| | Remi | nders | | | - |
| New Delete | | Show Incomp | lete O Reminders Assis | pred to me 0 | 1 |
| Done Due date Repeats Assigned to | Created by | Message | | Completed date | on |
| 12/03/20 user 1 (_user1) | userer1) Please process requi | isition1 which hasated by rem | ote hub site Customer_Store | | - |
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| - | _ | - | • • • | Edit Reminder | | | - 6 |
|------|----------|-------|-------------|--|--|----------------|-----|
| New | | Delet | Message | Please process requisition1 which has been automatically created from purchase order 2, created by remote hub site Customer_Store | Creation 12/03/20 Created by user 1 (pass | d to me 🛛 🗘 | ł |
| Done | Due date | Repa | | | Black | Completed date | 1 5 |
| | 12/03/20 | | | | | | |
| | | | | | | | Ŀ |
| | | | | | | | |
| | | | Assigned to | user 1 (pass= u 🖸 | | | |
| | | | | Repeats automatically | | | |
| | | | Due date | 12/03/20 | | | 25 |
| _ | | | | | Completed | | |
| | | | | c | Cancel OK | | |
| _ | | | _ | | | | |
| | | | - | | | | |

- The customer requisition can be processed as usual (link to docs here)
- The customer site will only receive notification of the stock being sent once you finalise the customer invoice created from the customer requisition.
- Once the customer receives the goods, the customer invoice created in the step above will be updated to show when the goods were received and details of the goods received in the customer store.
- The actual arrival date of the goods can be seen on the Transport Details tab of the customer invoice (images below)
- The item details can be seen by clicking the 'View Goods Received Confirmation' button

| | | | Custom | er ins | oice (Read | only) | | | | | |
|---------|------------------------------|-----------------------|--------------|---------|---------------|---------------|-------------------------|------------------|------------|------------|------------|
| 2. N | ame External Customer | - | Confirm da | ne : [s | /01/20 | | | | Colour | | Black |
| The | r ref | Vanu | | | | | | | Invoice : | 9 | |
| Comr | nent A test | | Categ | pory (| None | | iii | Ent | try date : | 9/01/20 | |
| | | <u> </u> | | | | | | Goods rece | ived ID : | 0 | |
| | | | | | | | | | Status : | fa | |
| | | | | | | | | [et | and here | | |
| | | | | | | | | Enc | erea uy : | user a gas | in riserti |
| | | | | | | | | | Store : | General | |
| | | General Sum | mary by Item | Summ | eary by Batch | Transport | details Log | | | | |
| On | der written date 00/00/00 | Order received date | 00/00/00 | | Ship d | late 00/00/00 | | Ship method | None | 0 | |
| Expec | ted arrival date 00/00/00 | Actual arrival date | 09/01/20 | | | | Resp | ponsible officer | None | 0 | |
| | | | | | | | | | | | |
| | | | | | | | | | | | |
| ine Loc | ation Item Nar | ne se | Quan Pack | Size | Batch | Weight | Exp date | Sell Price | | Boxes | |
| 1 | OMPA SC (Sayana Press) Inj | | 1 | 1 | NUL6781 | 1 | 31/05/24 | 1.11 | | | |
| 2 | Ethinylestradiol and Levoncg | Strip/28 (Microgynon) | 1 | | ABC123 | 1 | 30/09/26 | 0.03 | | | |
| 4 | Implanon NST implants | | 1 | 1 | GH/5674 | 1 | 31/01/21 | 3.21 | | | |
| 5 | Implant Consumable Pre-pack | ed kit | 1 | 1 | CFT472 | 1 | 28/02/21 | 1.32 | | | |
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| | vint labels | | | | | | OK & New | 1 De | iete. | 0 | |
| | | | | | | | 01101108 | | | | |



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| | Goods Re | ceived Confirmatio | in | | | | |
|-------------|---|--------------------|--------------|------------|----------------|-------------|-----------------|
| Confr | mation No.: 19 | | | | | | |
| | Customer: External Customer | | | | | | |
| | Entry date: 9/01/20 | | | | | | |
| Code | iten Name | Sent Qty | Received Opy | Ratch Sent | Ratch Received | Expiry Sere | Expiry Received |
| Microl | th/invisitratiol and Levanorpativel (30/150mag) Strip/28 (Hicrosonon) | | | 1 48C123 | A0C123 | 30/09/26 | 29/09/26 |
| Candoma fem | Female Condoms | | | 1 HU709 | 10789 | 30/04/20 | 29/04/20 |
| implanon | Implation NRT implants | | | 1 (0175674 | GHY5674 | 31/01/21 | 30/01/21 |
| inplant_kit | Implant Consumable Pre-packed kit | | 1 | 1 071472 | GFT472 | 28/02/21 | 27/02/21 |
| DMPA. | OMIM SC (Sayana Presió Inj | | | 1 NJW56781 | NUW56781 | 31,05/24 | 30/05/24 |
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Previous: 12.02. Ordering Process with mSupply Link | | Next: 12.04. Receiving goods

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From: https://docs.msupply.org.nz/ - mSupply documentation wiki

Permanent link: https://docs.msupply.org.nz/supplier_hub:supplying?rev=1587738143



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