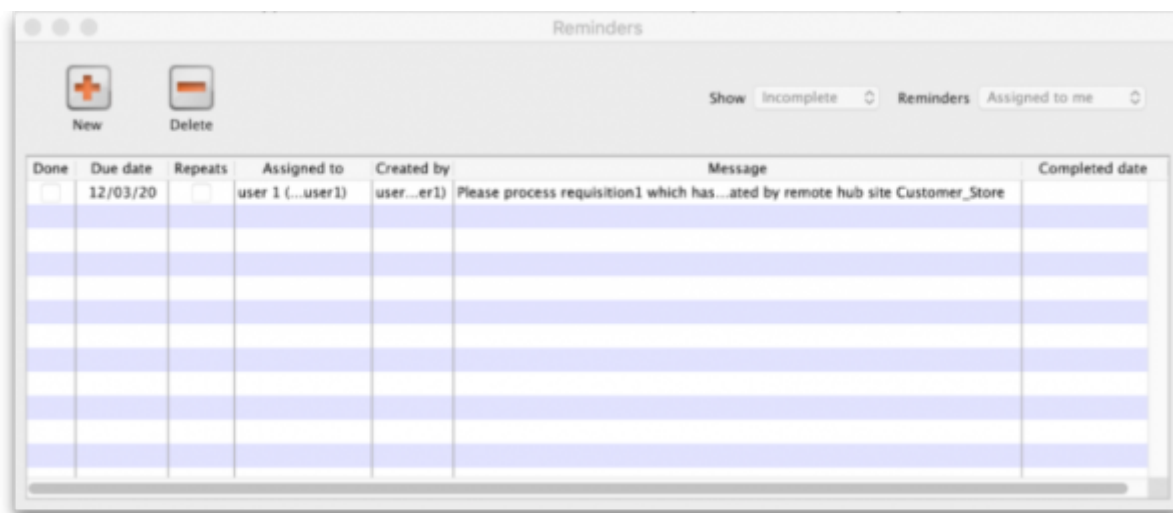
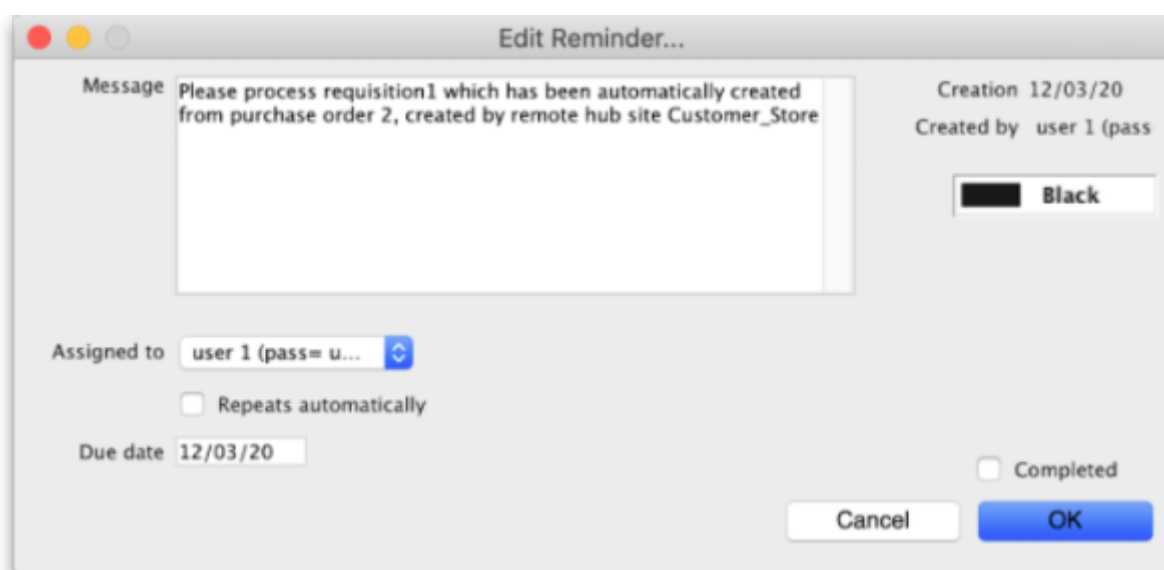


## 12.03. Supplying a Supplier Hub site

An order from a supplier hub customer will appear in your mSupply instance as a customer requisition. The responsible officer for the store will get a reminder to process the requisition when they login:



Double-clicking on the reminder will show the detail:



See the [26.02. Reminders](#) page for more detail about reminders.

- The customer requisition can be processed [as usual](#)
- The customer site will only receive notification of the stock being sent once you finalise the customer invoice created from the customer requisition.
- Once the customer receives the goods, the customer invoice created in the step above will be updated to show when the goods were received and details of the goods received in the customer store.
- The actual arrival date of the goods can be seen on the Transport Details tab of the customer invoice (images below)

- The item details can be seen by clicking the ‘View Goods Received Confirmation’ button

Customer invoice (Read only)

Name External Customer

Confirm date 9/01/20

Colour Black

Their ref

Vanu

Invoice 9

Comment A test

Category None

Entry date 9/01/20

Goods received ID 0

Status fn

Entered by user 1 (pass= user1)

Store General

General

Summary by Item

Summary by Batch

Transport details

Log

Order written date 00/00/00

Order received date 00/00/00

Ship date 00/00/00

Ship method None

Expected arrival date 00/00/00

Actual arrival date 09/01/20

Responsible officer None

Line	Location	Item Name	Quan	Pack Size	Batch	Weight	Exp date	Sell Price	Boxes
1		DMPA SC (Sayana Press) Inj	1	1	NUL_6781	1	31/05/24	1.11	
2		Ethinylestradiol and Levon...cg) Strip/28 (Microgynon)	1	1	ABC123	1	30/09/26	0.03	
3		Female Condoms	1	1	HJ789	1	30/04/20	0.27	
4		Implanon NXT implants	1	1	GHYS674	1	31/01/21	3.21	
5		Implant Consumable Pre-packed kit	1	1	GFT472	1	28/02/21	1.32	

Total Item Weight 5

Print labels

OK & Next

Delete

OK

Customer invoice (Read only)

Name Vanuatu

Confirm date 9/01/20

Colour Black

Their ref

Vanu

Invoice 9

Comment A test

Category None

Entry date 9/01/20

Goods received ID 0

Status fn

Entered by user 1 (pass= user1)

Store General

General

Summary by Item

Summary by Batch

Transport details

Log

View goods received confirmation

Notes	Line	Location	Item code	Item Name	Quan	Pack Size	Batch	Exp date	Sell Price	Price exten
	1		DMPA	DMPA SC (Sayana Press) Inj	1	1	NUWS6781	31/05/24	1.11	1.11
	2		Micro1	Ethinylestradiol and Levonorg...50mcg) Strip/28 (Microgynon)	1	1	ABC123	30/09/26	0.03	0.03
	3		Condoms_fem	Female Condoms	1	1	HJ789	30/04/20	0.27	0.27
	4		Implanon	Implanon NXT implants	1	1	GHYS674	31/01/21	3.21	3.21
	5		Implant_kit	Implant Consumable Pre-packed kit	1	1	GFT472	28/02/21	1.32	1.32

Other charges

Item:

Amount: 0.00

Subtotal: 5.94

0% tax: 0.00

Total: 5.94

Hold

Finalise

Export batch: 0

OK & Next

Delete

OK

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