

29.03. Sync Site Wizard



How mSupply handles sync sites was 'refactored' and released in [mSupply v5.07 \(2022-03-22\)](#). This refactoring was significant and has resulted in a simpler and more strictly controlled way of managing sync sites. Rather than use the Sync Site Wizard documented in this section, it is **highly recommended** to use the new tool as documented in [Synchronisation Sites](#).

The sync site wizard is a tool to quickly create a sync site for a particular store. It does all the behind-the-scenes work for you, making sure that sync settings are updated for the store you are moving as well as for all the stores it has visible.



This Sync site wizard only allows a single store to be created on a sync site. However, after that is done, you can move a store from one sync site to another; see the [29.01. Introduction to synchronisation](#) page for details.

Before you use it

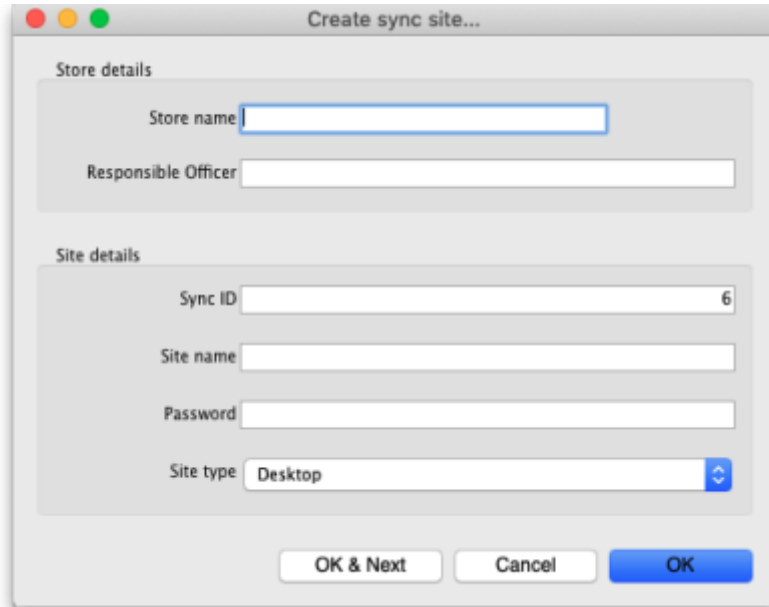
To use the sync site wizard you must:


- be on the central server machine
- have permission to “add/edit sync sites” (see the [25.15. Managing users](#) page for details on setting user permissions)

If you do not meet these criteria, you will be shown a warning and the wizard will not open.

Using the wizard

Choose *Special > Create sync site...* from the menus. This window will open:



 If the sync site is an mSupply mobile store, then delete any Supplier Requisitions where Status = sg before the store is moved!

Selecting a store

First select a store. You can search in the **Store name** field by typing the first few characters of the store name and pressing the Tab key on the keyboard. This will present a list of stores starting with names starting with what you typed to choose from, or if there is only one match it will just be selected for you. No matches will prompt "try again". You can use "@" as a wild card to get all stores available.

synchronisation.

The site name must also be unique. You may enter any text here. You may want to indicate what facility it is based in or what device it is.

Site password

The site password is used along with the site name when configuring a device to use the synchronisation system.

Make sure it is strong and record the password in a secure manner. We recommend a password manager like [Bitwarden](#).

If you would like Sussol to be able to provide support, the site name and password will need to be recorded in Sussol's secure credentials repository. Please consult with Sussol on how to communicate the credentials in a secure manner.



Please don't send the credentials together in an email, this is not secure. At least send them in separate emails but far better is to use an email to send one part and Skype, Telegram or WhatsApp or similar to send the other.

Site type

The site type simply indicates the intent to synchronise the sync site with mSupply Desktop or mSupply Mobile. As of [v4.12](#), this setting has no functionality. Functionality around this is planned for the future.

Reviewing sites

To view and edit sync sites that you've created, you can do so through [preferences](#).

We are continuing to work on accessibility of the synchronisation system. This includes new interfaces for viewing and editing sync sites in the near future.

Previous: [29.01. Introduction to Synchronisation](#) | | *Next:* [29.04. Sync Site Export](#)

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