# 18.07. Analysing supplier responses and creating purchase orders

# Review

At this stage you should already have performed the following:

- 1. Created a new tender
- 2. Quantified how much you need to order and added these lines and quantities to the tender
- 3. Decided which suppliers should be invited to tender, and added them to the tender
- 4. Sent out the tender and invitation to take part to the suppliers you selected
- 5. Entered responses to your tender (quotations) from suppliers

Having performed these steps, your tender should be set to confirmed status and you are ready to compare the prices quoted, and decide upon a preferred supplier for each item.

### **Benchmark supplier**

Before analysing the various responses to your tender, you may wish to set one of the suppliers to be a benchmark (or maybe you had specifically added a dummy benchmark supplier to the tender and added benchmark prices in their quote). If you so this, mSupply will indicate how much higher or lower than the benchmark supplier's quote, all the other suppliers' quotes are. It can be a handy indicator to help the analysis process.

To set a benchmark supplier, open the tender (choose **Suppler > Show Tenders...** from the menus and double-click on the tender in the list) and on the *Tender preferences* tab, in the *Benchmark supplier* section select the desired benchmark supplier in the Benchmark supplier drop down list:

Description:	Tender 2010	Tender 7(26/08/09 15:17:1	0)					_
Creation Date:	26/08/09	Issue Date: 01/09/09	Response By I	Date: 15/10/09	Status: SG 🗸	Locked		
	KirkatiPham210	0						
Our ref:	And a state of the second state of							
		Auto generated tender crea	and on 20/00/09 at 12	5.17.00 by loans with	251 Bens.			_
Comments:	Sender 2000 - 1	Auto-generated tender crea				Tender preference	s Synchronize	_
Comments:	Sender 2000 - 1					Tender preference	s Synchronize	
Comments: ms and Compare Pric	Sender 2000 - 1	Auto-generated tender crea		ditions Purchase orde	r Reference documents	Tender preference	s Synchronize	
Comments:	Sender 2000 - 1	Auto-generated tender crea		litions Purchase orde	r Reference documents	Tender preference	s Synchronize	

For more details on using benchmark price see Using benchmark prices.

## Analysing the responses

Once you have the tender open (choose **Suppler > Show Tenders...** from the menus and doubleclick on the tender in the list), select the **Items and compare prices** tab: Last update: 2023/04/06 11:14

	e crempenent	Tender 2010 Tender 7(26/08/09 15:1										
C	reation Date:	26/08/09 Issue Date: 01/09/09	Re	sponse By Da	ate: 15/10/09		Status: 🔝	g 🔻	Lock	ed		
	Our ref:	THE OWNER AND INCOME.										
	Comments	Tender 2010 Auto generated tender	created on 2	26/08/09 at 1	5:17:10 by Ioa	na with 25	1 items.					
		<u> </u>									_	
ms ar	nd Compare	Prices Notes Choose Suppliers and Ent	er responses	Standard o	onditions Pu	rchase ord	der Referen	ce documen	ts Ten	der preferences Syn	chronize	
G												
			C.a.a.	ch items						Shows (SD		- - -
Nev	v line	Delete line Print internal repor		th items						Show: All		
	Code 🔺	Item name	Pack	Pack Size	Total guan	Current	Original	PO local	Unit	Preferred Supplier	Ham Con	
				100	3000	EUR	59.24	36.94		International Disper		
-		Acetazolamide 250mg tab Aciclovir 3% eye oint	30	100	5000	EUR	59-24	18.13		International Disper		15
-		Actifiavin powder BP powder (g)	2	5000		EUK	0.00			Not chosen		
4 AI		Allopurinol 100mg tab	130	100	13000	AUD	288.47		-	BOUCHER & MUIR P		
-		Amoxycillin 125mg/5ml susp (100mL)	67000	1	67000	AUD	38,190.00	33,060.00		BOUCHER & MUIR P		1
		Amoxycillin 250mg cap	1534	1000	1534000	AUD	24,988.86	31,276.80		BOUCHER & MUIR P		
-		Amoxycillin 500mg cap	1270	1000	1270000	EUR	38,045.07	33,090.40		International Disper		
		Amoxycillin+Clavulanate 500mg+125m	160	100	16000	EUR	2,774.70	883.99		International Disper		
9 AI		Ampicillin 500mg vial	85700	1	85700	AUD	10,284.00	12,372.72		BOUCHER & MUIR P		
-		Antihaemorrhoid 30g oint	1200	1	1200	AUD	36.00	2,997.00		Anspec Pty Ltd		
11 A:		Aspirin 300mg tab	652	1000	652000	EUR	2,060.86	1,797.47	each	International Disper		
12 n/	Aut19m	Autoclaving tape 18mmx50m	50	1	50	EUR	207.16	255.76	each	International Disper		
13		Bandage Adhesive Elastic 10cm x (1m -	100	1	100		0.00	0.00	each	Not chosen		
14 nl	Bcrp84	Bandage crepe 8cm x 4m	200	1	200		0.00	156.84	each	Not chosen		
15 nl	Bcrp755	Bandage crepe elastic 7.5cm x (1m - 5m	3000	1	3000	AUD	1,475.00	1,180.00	each	Anspec Pty Ltd		
16 ni	Bcrp105	Bandage crepe elastic 10cm x (1m - 5m)	5000	1	5000		0.00	0.00	each	Not chosen		
17 ni	Bgz755	Bandage gauze 7.5cm x (1m - 5m)	300	1	300		0.00	0.00	each	Not chosen		

Note that mSupply will remember any changes you make to the widths of the columns on this tab. This can be very useful if you want to minimise columns you are not interested in to make room for other, more important columns over several sessions to select the winning bids.

Then double-click the first item in the list, which in our example is Acetazolamide 250mg tablets, to bring up the *Edit tender item window*, which opens at the *Compare supplier responses* tab:

tem Name: Acetazalamide 250m						16.br					_	Black	_							
	ig 140				acer.	2500						Black								
Description																				
						Set tender its	m criteria	Company	i supplier rei	panies Pard	ase orders									
ecifications sent out: 30 packs of	100 = a total qua	untity of 300	00																	
Supplier	Manufacturer				Number of packs		Volume						+/-31	Expiry date	Delivery time	Delivery method	Pref	Disq	Supplier comment	F
ternational Dissary Association		13.87		1000		3000	0	0.00		15.0132		0.0150	0							
ispec Pty Ltd.		12.00		100		3000	0	0.00			235.1952	0.0783	0							
altichem Exports Ltd		16.28		100		3000	0	0.00			290.4246	0.0968	0							
ucher & Muir Pty Ltd		21.55		112		3960	0	0.00			422.3713	0.1257	0							
ucher & Muir Pty Ltd		220.00	AUD	1000	3	3000	0	0.00	220.00	143.7304	431.1912	0.1437	0							
																		-	-	
Note									Bench #	ark										
									lien	ch mark suppli	er Not chas	en .								
										Adjusted co	sz 0.0000									
										Min ori				Max	nin 0.0000					
								_		and per				-						
										Min pri	ce 0.0000			Max	price 0.0000		OK			& Next

In our example, 5 suppliers have been invited to tender, and 4 have submitted tenders, one supplier having submitted prices for two different pack sizes. One supplier has not submitted a quotation, so all the entries for that supplier are zero.

The important column is the *Adj Cost* column, this allows you to compare prices which have been evened out to cater for differences in pack sizes, currencies and freight costs. mSupply makes it easy to identify the lowest price quoted because it appears in blue type. Clicking the *Adj Cost* column header will sort the entries so that the cheapest one appears at the top of the list.

If a benchmark supplier had been selected then the +/-% column would display what percentage above or below the benchmark supplier's quote that particular quote was. A negative value indicates that the quote is below the benchmark quote, a positive value that it is above. e.g. a figure of -2.78% would mean that the quote was 2.78% less than the benchmark quote.

If you want to highlight any particular line for any reason, you can change its colour by clicking on it in the list to select it then selecting the desired colour from the **colour** drop down list (currently showing "Black" in the screenshot) in the top right hand corner.

Note that if you want historical data of all previous stored quotes for an item, including those from previous tenders, this is available by choosing **Items > Show items...** from the menus, locating the item, then viewing the *Quotes* tab.

Before marking the supplier of the cheapest item as the preferred supplier, there are other factors to be considered, including:

- 1. Has the supplier met all the tender conditions?
- 2. Is the proposed delivery schedule acceptable?
- 3. Is the product being supplied by a reputable manufacturer?

The **Disqualified** column allows you to disqualify the quotation from a particular supplier if required by checking the box in the relevant row.

If you want to see more information about a particular quote line, double-click its row to open the *Edit quote line* window to view all the details of the quotation (and edit it too - useful if you discover a data entry error, for example). You may want to fill out the Quote Comment to record any decisions you made e.g. reason for disqualification.

When you have decided on a supplier for an item, check the box in the **Preferred** column in the row for that supplier. Proceed to the next item by clicking the **OK & next** button and repeat the process. When you have finished, click the **OK** button to return to the *Edit Tender* window.

It is, of course, not necessary to complete the selection of preferred suppliers at one session on the computer; it can be done in stages. Actually, you don't have to select preferred suppliers for all items before you complete the tender; you may want to wait for more favourable market conditions before purchasing some items, for example.

Please also note that all changes to tender lines are logged by mSupply.

Here is an example of a tender that has been partially processed, looking at the *Items and Compare prices* tab:

Last update: 2023/04/06 tender\_management:creating\_purchase\_orders https://docs.msupply.org.nz/tender\_management:creating\_purchase\_orders?rev=1680779691 11:14

D	escription	: Tender 2011										
Crea	tion Date	: 11/04/10 Issue Date: 11/04/1	0 Re	sponse By D	ate: 12/03/10	St	tatus: 📃	sg 🔻	Locked			
	Our ret	KIRIPHARM2011										
0	Comments	: Auto generated tender created on 4/2	1/10 at 12:46:	18 by Ioana (	with 326 items.							
ems and	Compare	Prices Notes Choose Suppliers and Er	nter responses	Standard o	onditions Pure	hase ord	er Refere	nce docume	nts Tender	orefere	ences Synchronize	
_												_
		<b>12</b>										
				th items						Sh	ow: Not chosen	
New li	ne	Delete line Print internal repo	π									
i (	Code	Item name	# of Packs	Pack Size	Total quan 0	urrency	Original	Original	PO local	Unit	Preferred Supplier	It ^
3 acyt	ab	Acyclovir tab 200mg	10	100	1000		0.00	0.00	0.00	tab	Not chosen	
17 Atrin	υ	Atracurium Besylate 25mg/2.5mls amp	550	1	550		0.00	0.00	1,114.00	each	Not chosen	
18 Atr6		Atropine 600mcg/ml amp	40	50	2000		0.00	0.00	176.42	each	Not chosen	
30 Ben	z	Benzhexol 2mg tab	35000	1	35000		0.00	0.00	0.00	each	Not chosen	
52 CAF	ear	Chloramphenicol 5% ear drops	7850	1	7850		0.00	0.00	1,862.17	each	Not chosen	
56 nSch	hT20481	Chromic T20 48mm 1	6	1	6		0.00	0.00	0.00		Not chosen	E
57 Cip2	50	Ciprofloxacin 250mg tab	30	1000	30000		0.00	0.00	0.00	each	Not chosen	
88 form	1	Formalin Sol 10% (mls)	4000	1	4000		0.00	0.00	0.00	mL	Not chosen	
136 Insis	0	Insulin Isophane (Protaphane) 100u/ml	50	1	50		0.00	0.00	0.00	each	Not chosen	
137 Insm	nix	Insulin mixed 70/30 (Mixtard) 100u/ml ii	400	1	400		0.00	0.00	0.00	each	Not chosen	
38 Inss	ol	Insulin soluble (Actrapid) 100u/ml inj	300	1	300		0.00	0.00	0.00	each	Not chosen	
42 nInt	22G	Introcan Safety IV needle 22G	18000	1	18000		0.00	0.00	16,560.00	each	Not chosen	
46 nlab	)I	Label	100	1000	100000		0.00	0.00	0.00	each	Not chosen	R
	achet	Lubricating jelly sachets (5g)	300	1	300		0.00	0.00		each	Not chosen	
75 imbl		Monopolar autoclavable handle with s	811	1	811		0.00	0.00	0.00		Not chosen	
	tb2mtrs	Oxygen tube 2mtrs	50	1	50		0.00	0.00			Not chosen	
200 Para	raw	Paracetamol powder BP (g)	25000	1	25000		0.00	0.00	0.00	grams	Not chosen	Ŧ
🤣 Sav	e Sort Or	der		1	otal for Tender	quantitie ase Orde	s .00					

Two of the lines have been changed to a green colour and the **Show** drop down list just above the list of items has been changed to "Not chosen" so that it displays all the items for which a preferred supplier needs to be chosen - helpful for seeing what still has to be done!

If the **Show** drop down list is changed back to "All", all items will be displayed in the list, with the name of the Preferred supplier column for each line shown in the *Preferred Supplier* column.

# Back to the Items and compare prices tab

Once you have finished editing, click **OK** (or **Cancel** if you want to close the window without saving changes to the current tender line).

The column **Preferred Supplier** will now display either the name of the supplier you have chosen or **Not chosen** where you have not yet processed the item.

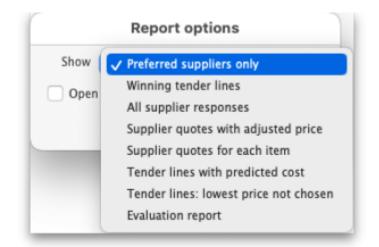
The **Original** column will display the cost of that line if you purchase the tender quantity of that item from the preferred supplier in the currency quoted (The **Original Local** column displays the cost in the local (default or home)currency you are using in mSupply). Note that you might end up editing the quantity on the purchase order to a different value, and then the **PO local** column will have a different value.

# Back to the Choose suppliers and enter responses tab

Just before you create purchase orders for the winning suppliers you might like to see the value that each supplier has won. To do this, click on the *Choose Suppliers and Enter responses* tab and the total value that each supplier has won (i.e. the total value of all the lines where they were selected as the preferred supplier) will be shown in the *Tender value* column. The total amount that each supplier bid will be displayed in the *Total bid* column.

# Reports

You might need to provide reports to a tender board, or for internal records. The tender module has several reports built in, accessed by clicking on the **Print internal report** button on the *Items and compare prices* tab of the tender details window. Clicking on the button displays this window with a drop down list of reports to choose from:



**Winning tender lines**: Shows all the items in the tender which have been allocated a preferred supplier and the costs of those lines. This is an example:

Tendered item	Num of Packs	Packsize Name	Quoted packsize	Supplier currency	Quoted price	Total fc	Total loca currence
ALLOPURINOL 100MG TAB	40	100 Multichem Export NZ	100	NZD	2.89	115.8	9321.9
AMIODARONE 50mg/1ml INJ	2	5 Multichem Export NZ	5	NZD	41.55	83.1	6689.5
FRUSEMIDE 40mg TABLET	80	1000 Multichem Export NZ	1000	NZD	18.68	1494.4	120299.
GLYCERYL TRINITRATE 5mg PATCH	15	20 Multichem Export NZ	20	NZD	20.11	301.65	24282.8
SCALPEL BLADE 20	20	100 Multichem Export NZ	100	USD	5.00	100	1011
SCALPEL BLADE 22	12	100 Multichem Export NZ	100	AUD	5.00	60	550
TUBE ENDOTRACHEAL 3.5mm	60	1 Multichem Export NZ	1	USD	1.63	97.8	9891.4
TUBE ENDOTRACHEAL 4.0mm	60	1 Multichem Export NZ	1	USD	1.63	97.8	9891.4
TUBE ENDOTRACHEAL 7.0mm	100	1 Multichem Export NZ	1	USD	1.63	163	16485.8
TUBE ENDOTRACHEAL 7.5mm	200	1 Multichem Export NZ	1	USD	1.63	326	32971.6
X-RAYS GAUZE ROLL	7000	1 Multichem Export NZ	1	USD	0.57	3990	403548.
						Total Local	648998.5

**Supplier quotes for each item**: Shows quotes from all suppliers for all items, grouped by item. Handy for a summary of all received quotes.

**Tender lines with predicted cost**: Can be used to give an approximate cost of the tender before choosing preferred suppliers for all items has been completed. Where items have not been allocated a preferred supplier, mSupply will use previous purchase costs as an estimate of what the cost will be in

this tender.

**Tender lines: lowest price not chosen**: Shows all tender lines which have been chosen as the winning bod when their price was not the lowest. Summary detail shows how much more you will pay than choosing the cheapest lines.

# Setting up purchase order (PO) preferences

Once the choice of preferred supplier has been made for all the items you want to purchase in the tender, the next stage is to generate the Purchase Orders.

Click on the Tender Preferences tab on the Edit Tender window:

Comments: Tender 2010 Auto generated tender created on 26/08/09 at 15	5:17:10 by Ioana with 251 items.
Items and Compare Prices Notes. Choose Suppliers and Enter responses. Standard co	onditions Purchase order Reference documents Tender preferences Sinchronize
Purchase order PO calculation method Recalculate PO quantity according to usage ) • Based on 12 • months usage	Bench mark supplier Bench mark supplier None
Requested delivery date 00/00/00 Target Days 0	
To the last of the last of	

mSupply offers two options for creating Purchase Orders:

Purchase order	
PO calculation method	Distribute Tender quantiity evenly Recalculate PO quantity according to usage Distribute Tender quantiity evenly

- 1. *Recalculate PO quantity according to usage* should be chosen if you wish mSupply to take into account the usage during the period since the tender was generated; this may be significant depending on the length of that period of time.
- 2. *Distribute Tender quantity evenly* should be chosen if you wish to make no changes to the quantities calculated at the time the tender was generated.

For our example, we are choosing *Distribute Tender Quantity evenly* because we are content with the quantities which mSupply has calculated and we do not want to make any adjustments. In this case, the **Based on** field should be ignored.

#### Split deliveries

If you want to receive split deliveries, then mSupply will create multiple purchase orders for you, each with a different requested delivery date.



mSupply will behave differently when creating Purchase Orders depending on whether this option is checked or not.

Note that the creation of purchase orders from tenders will be logged by mSupply.

## Creating purchase orders with split deliveries

- 1. Go to the Purchase Orders tab
- 2. If you have checked the "Split deliveries" checkbox in the preferences for this tender, the first button on the toolbar will be **Create blank POs**.

Items and Compare Price	s Notes	Choose Suppliers and Enter	responses S	tandard	condition	Purchase order	Reference documents	Tender preferences	Synchronize	
	*			)	3	5				
Create PO	Delete PC	Convert to SG	Show selec	ted PC	Print accept	tance lette				

You will need to confirm that this is what you want to do by clicking the **Yes** button on the confirmation window which appears:

Confirm	the same in the second section is not as a first second seco
	You are creating purchase order with preference Distribute Tender quantiity evenly. Are you sure you want to continue?
	Yes No

You are then shown a list of suppliers:

000	Show selected suppliers.	
	Expected delivery date	1/1/12
Code	Supplier Name	Currency code
TL107	FARMACIA	USD
	1	
	Cancel	ОК
		11.

Click on the supplier(s) you want to add, and enter the requested delivery date, then click **OK**.

You will need to add each supplier twice if there are to be 2 deliveries, or 3 times for 3 deliveries (etc) Make sure you get the delivery date right for each one.

You can double-click an already entered line to change the delivery date.

Use the **Delete PO** button to remove a purchase order (highlight to one(s) to delete before clicking the button).

## Creating purchase orders without split deliveries (single delivery)

If you aren't creating split deliveries, the first button will be labelled **Create PO** 

- 1. Click this button, and the needed Purchase orders will be created.
- 2. Double-click a row to see the order.
- 3. Return to the "Suppliers" tab if you want to see the value of the purchase orders in total.

# Viewing tender purchase orders

When you have created purchase orders in a tender you can view them at any time by clicking on the **Purchase order** tab which will look like this:

	est tender							
Creation Date: 2	4/08/17 Issue	Date: 24/08/17 Response B	/ Date/Time:	24/09/17 00:00	GMT Statu	s: sg 😳	Locked	
Serial Number: 1	0	ur ref:						
Comments:								
		Purchase	order	0				
			/ dei	<u> </u>				
	-		1	<b>_</b>				
Create PO	Delete PO (	Convert to SG Show selected PO	Print acco	eptance letter				
create ro	Deletero	silow selected to	rine acce					
PO number	Supplier	Description	Status	Requested Delivery Date	Total in PO	Currency	Target days	
111 UNICER		PO generateder number			2500	USD		0
112 Tabe (0	(HP)	PO generateder number	1 tn		10000	USD		0
			_					

To see the details of the items on any of the purchase orders in the list, simply double-click on the purchase order's line in the table and you will be shown the details in a window which looks like this:

Requested de	Name UNICEF livery: 00/00/00 rrency USD		Creatio	num: 111 n date 24/08/2017 Status tn
ltem code	Item name	Quantity	Price	Requested DD
2020007	AMOXICILLIN 500macid 125mg tablet	1000000	2500	
		ted cost after discount	2500	

## Editing purchase order quantities

Once you have created Purchase orders you might want to edit some quantities (for example, you might want the first of two purchase orders for a supplier to have 60% of the total order, and the second purchase order only 40%)

- 1. Go to the "items and compare prices" tab
- 2. Double-click a line to edit
- 3. Go to the **Purchase Order** tab.
- 4. You will see your purchase orders for that item.
- 5. To edit the first row, click once on the quantity, wait 2 seconds and click again.
- 6. You can now change the quantity.
- 7. Use the tab key to advance to edit the quantity of the second row, etc.

0				Edit Tender I	tem				
Item Name: Description		in/Clavulanate Potassium 500 mg/ ED USE ITEM	125 mg	03/046	50				Black
			Set tender item criteria	Compare suppli	er responses	Purchase order			
Tender quantity 2,000.00000 Stock				Won by FOHO OSAN MEAN FARMACIA					
Stock on Stock on		43,656 Total stock value 0 Average unit cost	10,892.69000 0.24951					Copy tender quantity to PO	
Includ		n hand 22 n order 22	Generating a	will order a quan	0 days st tity of 0	tock			
PO No	Status	Description	Delivery date	Target days	Packs	Currency	Pack size	Quantity	
100	tn	Supply of Drugs & Medicines	22/11/11	1	1000	USD	1	1000	
101	tn	Supply of Drugs & Medicines	1/1/12	1	1000	USD	1	1000	
							OK & Next	Cancel	ОК
							OK & Next	Cancel	OK

## Converting to a "normal" purchase order

While a purchase order is being created and edited inside the tender module, it has the status of "tn" and isn't visible in the same way that purchase orders created outside the tender module are. Purchase orders that are visible in the main mSupply system have a status of "sg" (or "cn" or "fn"). Once you are satisfied with your purchase order in the tender module do this:

- 1. Go to the purchase orders tab
- 2. Click on a purchase order to convert (only one at a time at the moment, sorry)
- 3. Click Convert to SG
- 4. Confirm the warning window, and the purchase order will now:
  - 1. no longer be editable in the tender module
  - 2. be available using **Suppliers > Show Purchase orders** from the mSupply menu or navigator.
- 5. Repeat the process with other purchase orders that are ready to send to a supplier.

You can now view the purchase order, confirm it, and send to a supplier - see Purchasing: Ordering from Suppliers: Viewing a purchase order.

#### **Finalising a tender**

This should be done when all processing of the tender is complete and the purchase orders have been created and sent to the suppliers. The tender will not be editable after this so PLEASE make sure you are sure that all processing is complete!



When you finalise a tender you will be warned if there are no Purchase orders associated with it because you won't be able to create them later! Last update: 2023/04/06 tender\_management:creating\_purchase\_orders https://docs.msupply.org.nz/tender\_management:creating\_purchase\_orders?rev=1680779691 11:14

Previous: 18.06. Benchmark prices for tenders || Next: 18.09. Supplier instructions for using tender submission web interface

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