18.09. Using web tenders

NOTE: This page details the process for using our remote tender module. This module is being replaced by our new Health Supply Hub. Details of how this interacts with the mSupply tender module will be added soon.

1/3

A web tender is one that is uploaded to our Health Supply Hub server and is made accessible to suppliers for them to enter their responses remotely. This greatly reduces the load on you to input all the responses from all suppliers and means there will be far less chance of data entry errors.

A tender cannot be deleted when it has been uploaded to the Health Supply Hub.

Setup

To use web tenders, there are several setup steps that only need to be done once:

- 1. Contact The mSupply Foundation to arrange a user account. We'll send you your account details.
- 2. In **File > Preferences...**, on the Tender tab, enter the account details Sustainable Solutions sent you. See 16.01. General preferences for details.
- 3. Link each of your suppliers with the Supplier's master record on the tender web site. For further information see the 5.01. Names: using, adding and editing page.
- 4. Tell Sustainable Solutions about any of your suppliers that are not in the Health Supply Hub list. We will then add them, and you can link the remaining suppliers.

The process

The following steps describe the whole remote tender process:

- 1. Carry out the setup steps given above.
- 2. In mSupply, create a new tender.
- 3. Set up tender name, reference number, opening and closing date.
- 4. Add items to the tender. Make sure you add a quantity and pack size for each item.
- 5. Add suppliers to the tender.
- 6. Go to the Synchronise tab on the tender details window and click on the Upload tender to web site button to upload the tender to the tender server. You will be given an error message if the upload is not successful. If you get stuck, contact The mSupply Foundation for further assistance. For a tender to upload successfully:
 - Each supplier must be linked. You will be warned if they aren't.
 - Your internet connection must be working.
 - You must have entered the user name and password correctly in the tender preferences (see above).

Last update: 2023/04/07 tender_management:using_web_tenders https://docs.msupply.org.nz/tender_management:using_web_tenders?rev=1680868001 11:46

•		Edit Tende	N'			
Description Tender 84 (08/	6/2021 15:49:31 Months stock required	80				
Creation date 08/06/2021	Issue date 08/06/2021 Respo	nse by Date/Time 08/07	/2021 00:00	GMT Status	sg 😑 🗌 Locked	
Serial Number: 84	Our reference AUT084					
Comment Auto generated	tender created on 08/06/2021 at 15:49:3	1 by Sussol with 89 item	\$.			
ms and Compare Prices Notes	Choose Suppliers and Enter responses	Standard conditions	Purchase order	Reference documents	Tender preferences	ynchronise Lo
Upload tender to web site	Download tender from web site					
					Cancel	ОК

- Inform suppliers by sending physical or electronic tender documents (both can come from mSupply) and send them a link to the Supplier instructions for using the tender submission web interface
- 8. The suppliers enter their bids into their part of the remote tender server web site.
- 9. After the tender has closed, download the tender by going to the *Synchronise* tab on the tender details window and clicking on the **Download tender from web site** button. You will be given an error message if the download is not successful. If you get stuck, contact Sustainable Solutions for further assistance. For a tender to download successfully:
 - Your internet connection must be working.
 - $\circ\,$ The tender closing date must have passed.

• • •	Edit Tender
Description Biden Pharma	sacy Tender 2014
Creation date 04/10/2013	3 Issue date 21/10/2013 Response by Date/Time 21/11/2013 04:00 GMT Status 🕫 🧧 🖉 Locked
Serial Number: 36	Our reference Biden Tender 2014
Comment Biden Tender	er 2014
Items and Compare Prices Note	tes Choose Suppliers and Enter responses Standard conditions Purchase order Reference documents Tender preferences Synchronise Log
Upload tender to web site	Download tender from web site

- 10. Compare prices and print appropriate reports for the tender committee or others.
- 11. Award each item to a supplier.

- 12. Create purchase orders.
- 13. Send the purchase orders to the suppliers.
- 14. Sit back, relax and give yourself a pat on the back. Nice going.

Uploading the tender is final...

mSupply records when a tender has been uploaded, and will no longer allow the editing or deletion of tender lines on that tender. So make sure your tender is correct and complete before you upload it!

Previous: 18.09. Supplier instructions for using tender submission web interface | | Next: 19. Remote User Web Interface

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